



We hope this message finds you well. We are excited to invite you to the first installment of our upcoming webinar series covering technical and service fundamentals for Amylior power wheelchairs. This event promises to be an insightful and engaging session, and we would be honored to have you join us.

Back 2 Essentials (Part 1)

September 20th 2023, 13:00 (1 PM) EST

Duration: 30 minutes

Platform: Zoom

We will provide you with the access link upon registration.

To secure your spot, please register by clicking the button below:

[Register Now](#)

Contact hours will be documented.

Introduction to Systematic Diagnostics

We'll kick off by diving into the fundamentals of a systematic approach, highlighting its significance in the world of power mobility device diagnostics.



Step-by-Step Process:

Understand the process of following logical steps, from initial assessment to pinpoint diagnosis, ensuring positive outcomes.



Case Studies and Best Practices:

Real-world examples and success stories will shed light on the tangible benefits of this approach, with insights from industry experts.



Interactive Q&A:

Bring your questions and challenges to the table as we engage in a lively Q&A session with our speaker.



Rick Alves

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The sessions will be facilitated by Rick Alves, Amylior's Senior Technical Coordinator and Product Specialist.

With an impressive 18-year track record in the industry, Rick's commitment to excellence in education, coupled with his passion for leveraging technology, makes him a valuable asset in any learning environment. Whether training online or in person, his service-oriented mindset and fervor for customer-focused progress and technology, drive his educational pursuits.

Who should attend?

Anyone, regardless of their background, can join us to grasp the basics of diagnosing and troubleshooting power mobility. By following a logical, step-by-step approach, we'll help you identify and resolve operational issues in power mobility products.

Key Takeaways:

- You will know what steps to apply to a malfunctioning power mobility product to diagnose repair.
- You will know what questions to ask and information to gather *before* heading out for each technical visit or troubleshooting call to ensure you are prepared for success.
- You will learn simple techniques to quickly diagnose issues that may arise on a service visit.
- You will recognize possible outcomes to avoid undesirable issues and help steer towards success.
- You will know what tools, equipment, and resources are required to succeed and where to find them.

Questions?

If you have any questions or need further information, please don't hesitate to reach out to Rick Alves at ralves@amylior.com

We look forward to having you join us for this exciting webinar. Your participation and insights will be highly valued.

Best regards,
The Amylior Team
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