Lowell General Hospital **Department of Family Medicine**

June 10, 2022

Zoom Attendees: Ashley Adams, RN; Lourdes Ada, MD; Christen Fragala, MD; Laura Federico, RN; Raymond Lewis, MD; Frank Osborn, MD; Sangita Pillai, MD; John Ragucci, MD; Catherine Trinh, MD

I. CALL TO ORDER

The meeting was called to order at 8:05 AM by Dr. Fragala

II. MINUTES

The minutes from the previous meeting were accepted as written.

III. NEW BUSINESS

IV. COMMITTEE REPORTS

1. Med Exec Committee

No update at this time.

2. Labor and Delivery Committee

Ms. Federico reported the launch of Angel Eye last Tuesday which started with cameras on all special care nursery. This technology allows parents and family to see baby at all times and is a great resource in cases where baby requires extended stay post delivery and mother has been discharged. This also allows other family members to see the baby from any location. During the launch, a family member in California was able to successfully use Angel Eye to see twins in the special care nursery. In addition, Ms. Federico reported Teleneo will be starting June 14. This will be a telemed program used by Pedi Hospitalist to communicate with a neonatologist during a neo code. LGH will be the first community hospital to roll out this program. There continue to be issues with the new fetal heart monitoring system. The department is actively working with Phillips for resolution. If any issues, please forward to Danielle Dolan.

3. Cancer Committee

Deferred

4. Credentials Committee

Deferred

5. Infection Control

Deferred.

6. Morbidity and Mortality Council

There were no new updates.

7. Perinatal Committee

There were no new updates.

8. MCH Updates

There were no new updates.

9. DEI Update

Dr. Pillai shared with the department that they are now recruiting for the main internal Mentor program. There will be an informational session on Tuesday, June 28 at 7pm via zoom. If interested but unable to attend this session, providers can reach out to the program via email at mentorship@lowellgeneral.org. In addition to the mentorship program, there is also opportunity for providers to get involved in the Shadow Program. The Shadow Program has been made more formal this year, allowing mentees to choose an area where they would like to shadow.

Dr. Lewis also shared June is Pride month and there are several activities scheduled and reported that the celebration at Karouac Park was well attended. The Tufts Medicine table was staffed by volunteers from LGH who provided information about transgender, LGBTQ+ issues and ways to be more inclusive. Common themes noted from this event included many individuals looking for care in a gender affirming space. Dr. Lewis felt this was an opportunity for the Family Medicine department to build a more robust offering of resources as the LGBTQ+ community in this area typically seek resources in the Boston area: BMC and Tufts.

The DEI committee meets every third Wednesday of the month, per Dr. Lewis, and is comprised of several sub-committees. As of now, Morgan Payne leads the education sub committee but the group is looking to add two additional sub committees for Diversity Recruitment and Retention and Political Action Arm. Volunteers from the Family Medicine group are encouraged to join.

Dr. Pillai posed an idea to the group regarding the creation of a clinic with resources specifically for gender patients. Dr. Osborn agreed this type of resource would be great in an ideal future state and shared with group available resources he currently uses in his practice including a guide to prescribing hormones created by Boston Medical Center. He encouraged the group to utilize this resource and explained the guide includes medications Family Medicine providers already prescribe commonly but in a different capacity. In addition, The Living Room, in North Andover is a great resource where patients can be referred for counseling.

Dr. Fragala asked if the DEI committee could create a list of resources available for the transgender community to better educate the Family Medicine group. Dr. Pillai responded that the DEI Education subcommittee does this and recently created an educational pamphlet about terminology for LGBTQ+ community.

V.	Next	Meetin	g

• Scheduled for Friday, September 9, 2022.

VI. Adjournment

The meeting adjourned at 08:38 AM

Respectfully submitted,	
	June 22, 2022
Ashley Adams, BSN, RN	Date
Approved:	
Christen Fragala, MD	Date