

Department of Family Medicine September Meeting Minutes

Date: September 12, 2025

Time: 7:00am

Attendees: Dr. Sangita Pillai; Dr. Christen Fragala; Dr. Raymond Lewis; Dr. Joseph Dulac; Dr. Cara Marshall; Dr. Jennifer Wolf; Dr. Chong So; Dr. Emelyn Molato; Dr. Catherine Trinh; Dr. Audra Williams; Dr. Robert Larrios; Dr. Margaret Mills, MD; Mary Retman, RN, Quality Improvement Specialist; Maxine Miller, Medical Staff Office

I. Call to Order

- Dr. Pillai called the meeting to order at 7:05am.

II. Approval of Minutes

- The department approved the previous minutes of June with no changes.

III. New Business

- First Line app provides coaching, suggestions and feedback to the provider. This is being used to improve Qualtrics scores.
- OBGYN Department is experiencing significant staff shortages as Dr. Minerva Domingo is retiring and Dr. Kristin D'Orsi is leaving Circle Health.
- Recuro Health- advertising to Tufts Medicine patients.
- Mentorship program is starting up again—please reach out to Dr. Pillai if you are interested.
- Meetings must attest to at reappointment. One meeting must be attended and 75% of the meeting minutes need to be attested to.
- Dr. Robert Edelstein will be attending the October meeting to discuss Hematuria.
- RSV vaccines are now available and can be administered in the office.

IV. Old Business

a. Medical Executive Committee

- New Physicians Welcome Reception on October 7, 2025, from 5:30 PM to 7:30 PM at Vesper Country Club.
- Provider Wellness Dinner/Lunch scheduled for September 17 and September 24, 2025.
- Full Medical Staff Meeting: Scheduled for September 4, 2025, at noon via Zoom.



- The way you access your Tufts Medicine email on your phone will now be changing and it will be required to download the Microsoft Outlook application and Microsoft Authenticator.

b. Labor and Delivery Committee

- AnneMarie was not on the call to give an update on the L&D Committee and Dr. Lewis was not present at the last committee meeting.

c. Cancer Committee

- No one was on the call to give an update.

d. Credentials Committee

- No update was given.

e. Morbidity and Mortality Council

- Dr. O'Neil was not able to attend the meeting but sent an email beforehand with updates from the M&M.
- There were two significant discussions, one being that radiologists use an AI program that can help detect strokes.
- Another discussion was about the importance of assessing cardiac risk prior to outpatient procedures.

f. Perinatal Committee

- There were no updates on Perinatal Committee as they meet next week.

g. MCH Updates

- No updates were given.

h. DEI Update

- Hispanic Heritage Month is coming up and various things will be happening system wide and city wide.
- Hispanic Heritage Month is celebrated from September 15 to October 15. Join our system-wide Hispanic Heritage Month event: September 19th via zoom. All were invited through their Tufts Medicine emails.
- Latin X Festival is September 25th at the Boarding House Park.

i. Family Medicine Residency Program

- Dr. Cara Marshall informed the Department that applications for the Lowell Community Health Center Residency program will be available on September 24, 2025.
- Interviews for applicants will begin in October.

j. Bridge Clinic

- Dr. Williams did not have any new updates for the Department.

k. Mass Medical Society

- There is a gathering on September 13 from 11am-4pm at Kimball Farms in Westford, MA.



- This is open for prospective members to attend.

V. Adjournment & Other Discussion

- The meeting adjourned at 8:00am.

Next Meeting:

Friday, October 10, 2025, 7:00AM via Zoom

Respectfully submitted,

Maxine Miller

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Medical Staff Coordinator

Approved by:

Sangita Pillai, MD
Chief, Department of Family Medicine

Date

