

## SECTION 3

# BASIC AUTOMATIC CONTROLS

## UNIT 15

# Troubleshooting Basic Controls

## UNIT OBJECTIVES

After studying this unit, the reader should be able to

- Describe and identify power- and non-power-consuming
- Describe how a voltmeter is used to troubleshoot electrical circuits.
- Identify some typical problems in an electrical circuit.
- Describe how an ammeter is used to troubleshoot an electrical circuit.
- Describe how a voltmeter is used to troubleshoot an electrical circuit.



## UNIT OBJECTIVES

After studying this unit, the reader should be able to

- Recognize the components in a heat-cool electrical circuit.
- Follow the sequence of electrical events in a heat-cool electrical circuit.
- Differentiate between a pictorial and a line-type electrical wiring diagram.

## INTRODUCTION TO TROUBLESHOOTING

- Recognize the control and its purpose in the system
- Controls are either electrical, mechanical or both
- Electrical devices
  - Power consuming devices use power
  - Example of a power consuming device: a light bulb
  - Power passing devices pass power to the power consuming devices without consuming power themselves (ideally)
  - Example of a power passing device: a switch

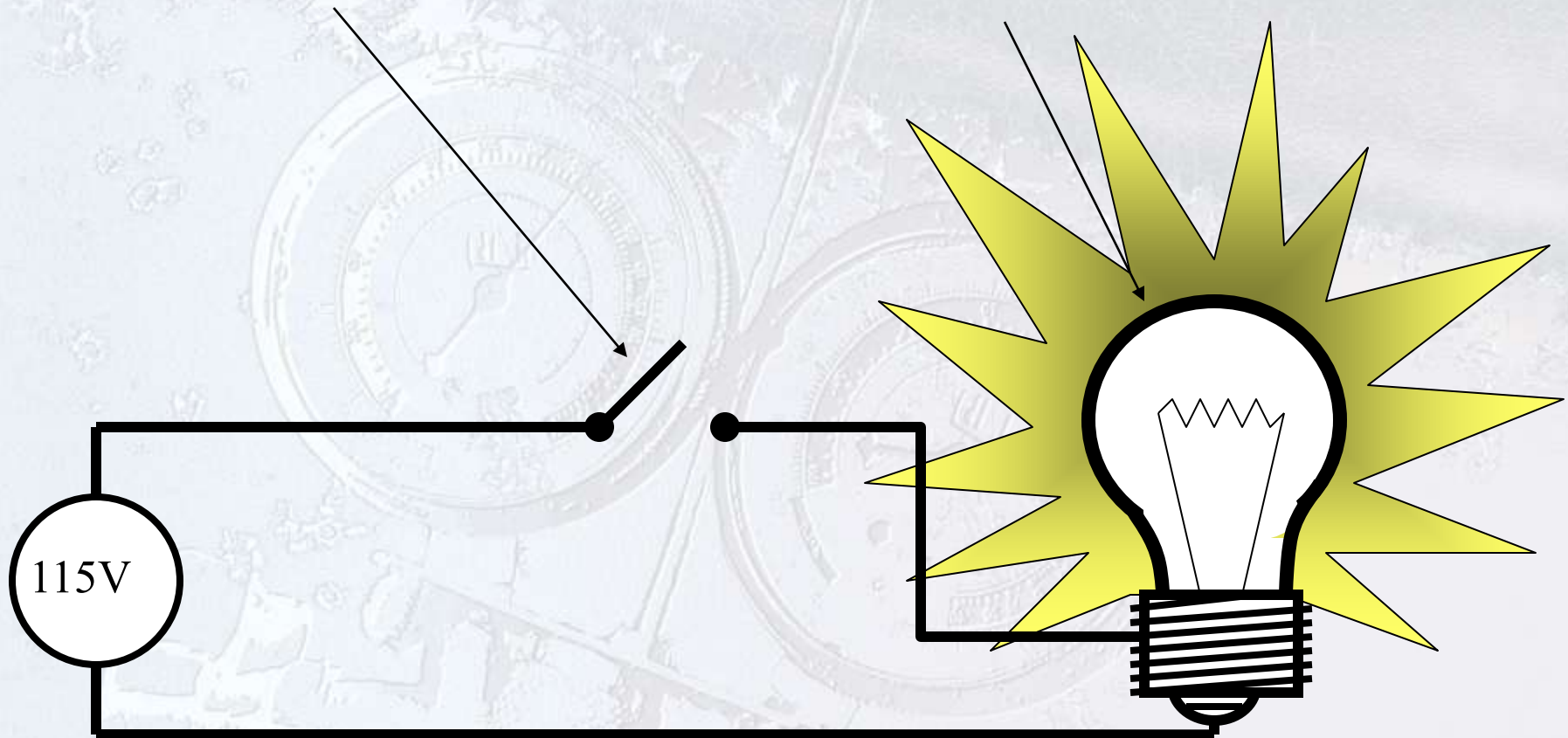


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SIXTH EDITION

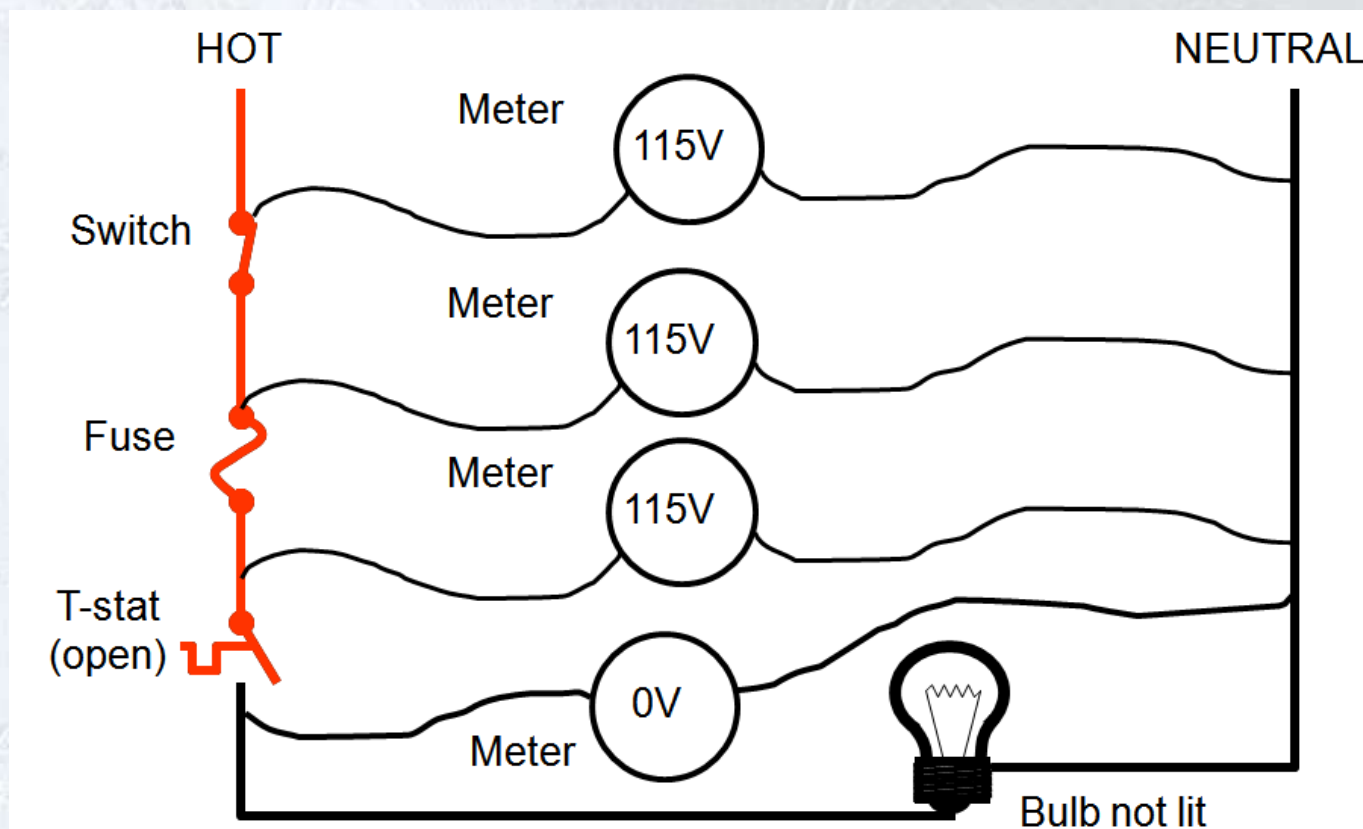
Power-passing device

Power-consuming device



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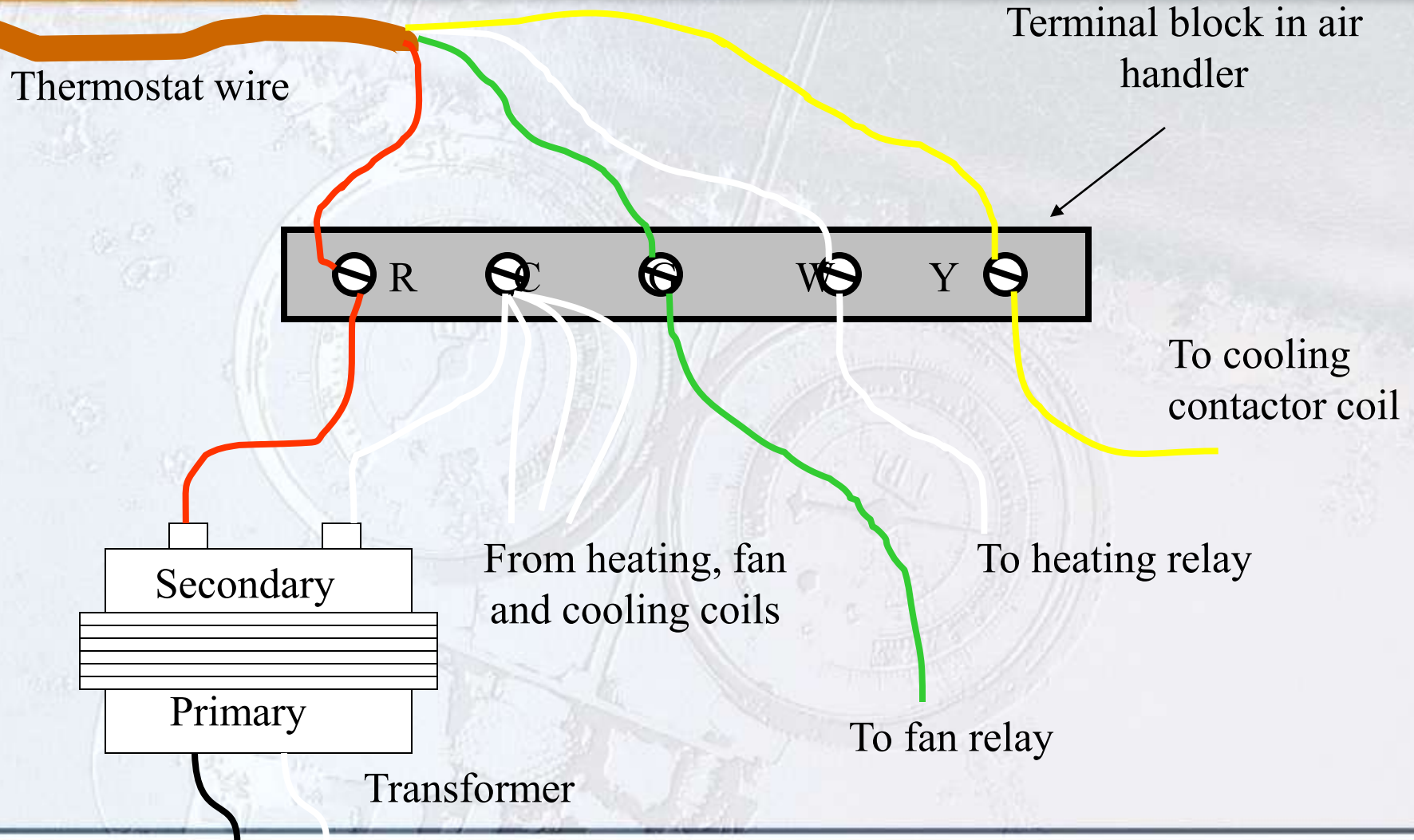


## TROUBLESHOOTING COMPLEX CIRCUITS

- Check the thermostat
  - 0 volts from R to W when there is a call for heat
  - The coil of the heating relay should be energized
- Check the fan circuit
  - 0 volts from R to G when the fan relay coil is energized
- Check the cooling circuit
  - The Y terminal controls the cooling circuit
  - 0 volts from R to Y when there is a call for cooling

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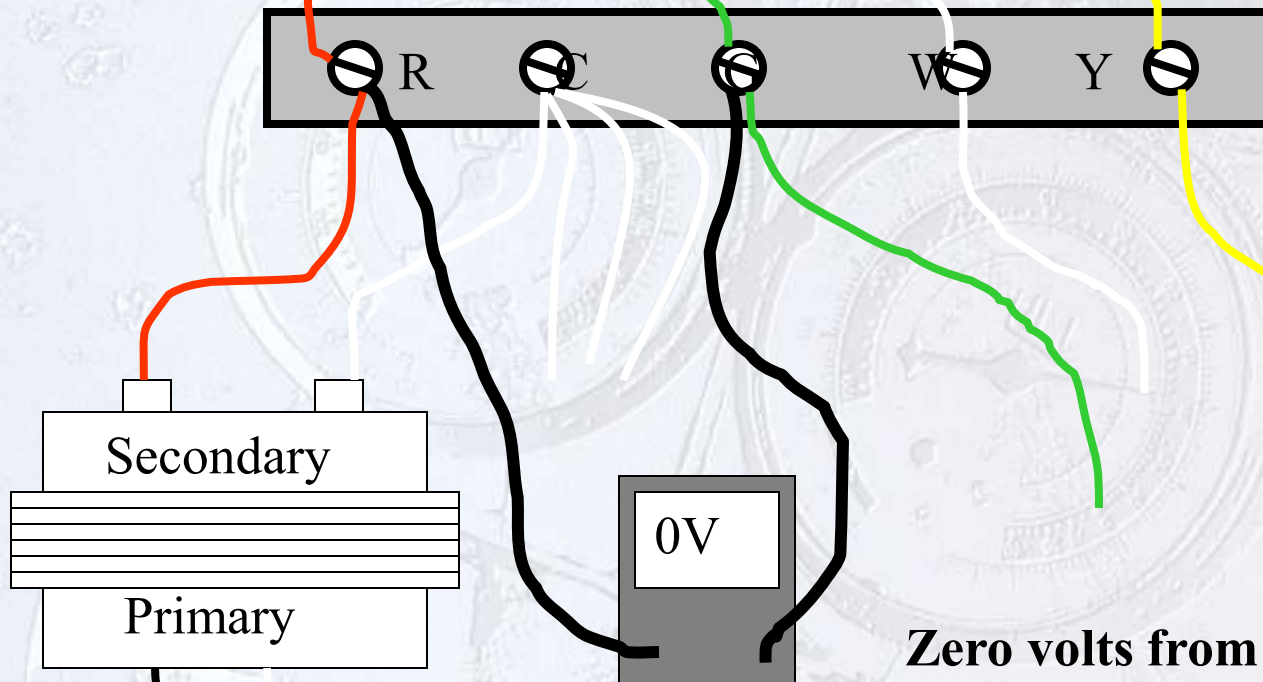


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Thermostat wire

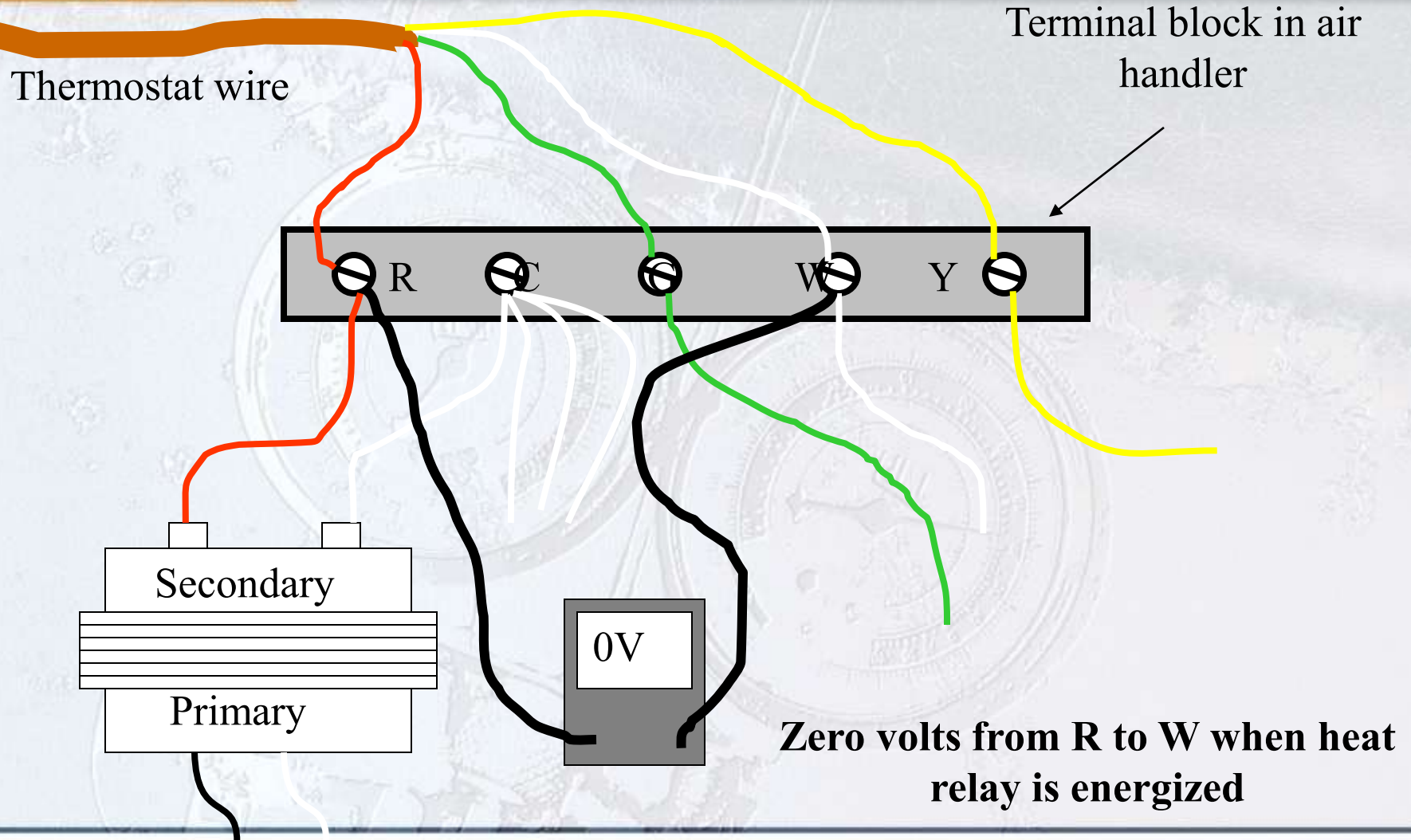
Terminal block in air handler



**Zero volts from R to G when fan relay is energized**

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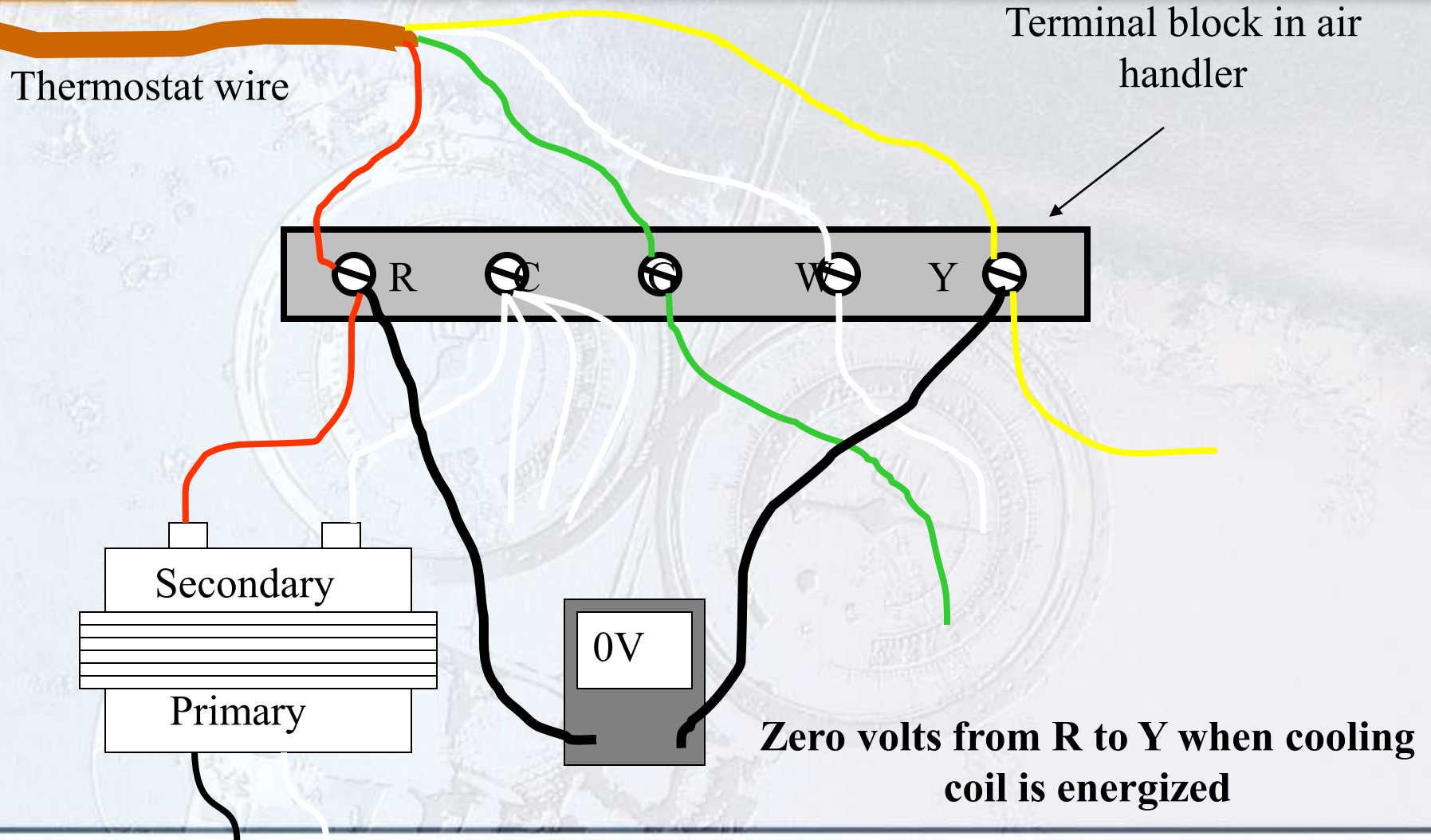
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## TROUBLESHOOTING THE THERMOSTAT

- Control voltage must be present in order for the thermostat to operate
  - Turn the fan switch to the ON position to see if the fan begins to operate
  - If the fan comes on, there is low voltage present
  - If the fan does not operate there may be a low voltage problem
    - Check voltage supplied to the transformer primary
    - Check voltage at the transformer secondary

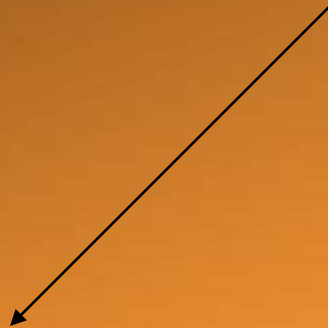


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Thermostat

Fan switch



FAN AUTO ON HEAT OFF COOL

When switched to the “ON” position, the indoor blower should operate if there is low voltage present

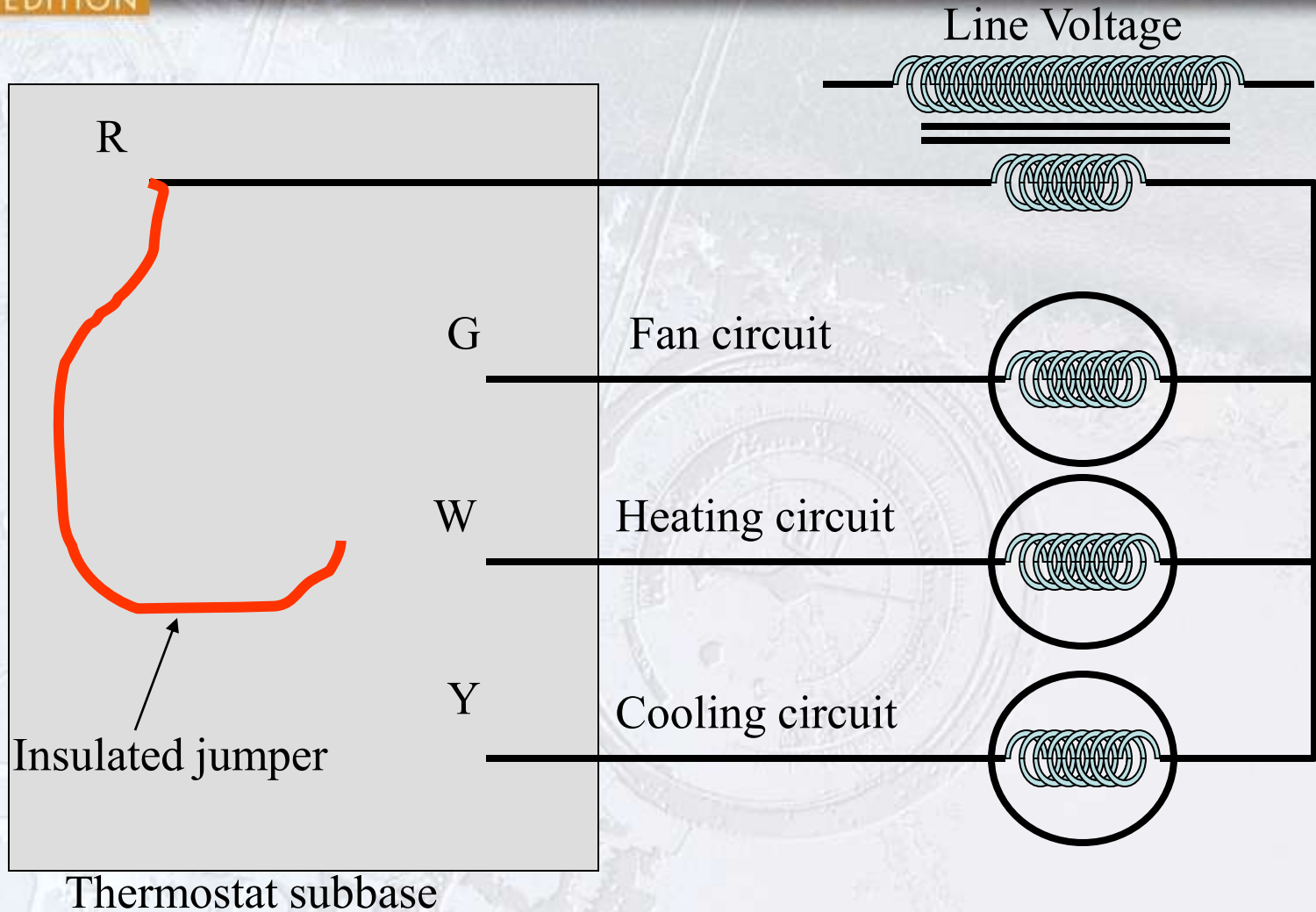
## TROUBLESHOOTING THE THERMOSTAT

- The thermostat can be removed from the subbase
  - Install an insulated jumper between R and G  
(The fan should come on)
  - Install an insulated jumper between R and W  
(The heat should come on)
  - Install an insulated jumper between R and Y  
(The cooling should come on)
  - If the circuits operate with the jumpers and not with the thermostat, the thermostat is defective



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## TROUBLESHOOTING THE THERMOSTAT

- On a call for heat, power is passed through the thermostat to the heating relays
- On electric heating systems, the fan will also be energized on a call for heat
- On a call for cooling, the following system components are controlled
  - Compressor
  - Condenser fan motor
  - Evaporator fan motor



## TROUBLESHOOTING THE THERMOSTAT

- The compressor and condenser fan motor are wired in parallel with each other
  - Controlled by the Y terminal on the thermostat
  - The Y terminal passes power to the contactor coil
  - Contacts close and energize the compressor and condenser fan
- The indoor fan will operate continuously when the fan switch is in the ON position
- The indoor fan will operate only when the compressor is operating when the fan switch is in the AUTO position

## TROUBLESHOOTING AMPERAGE IN LOW-VOLTAGE CIRCUITS

- Transformers are rated in volt-amperes, VA
- VA rating can be used to determine if the control circuit is drawing too much current
- Maximum amperage = VA rating/secondary voltage
- A 40 VA transformer with a secondary voltage can handle a maximum current of 1.67 amps
- Maximum amperage =  $40/24 = 1.67$

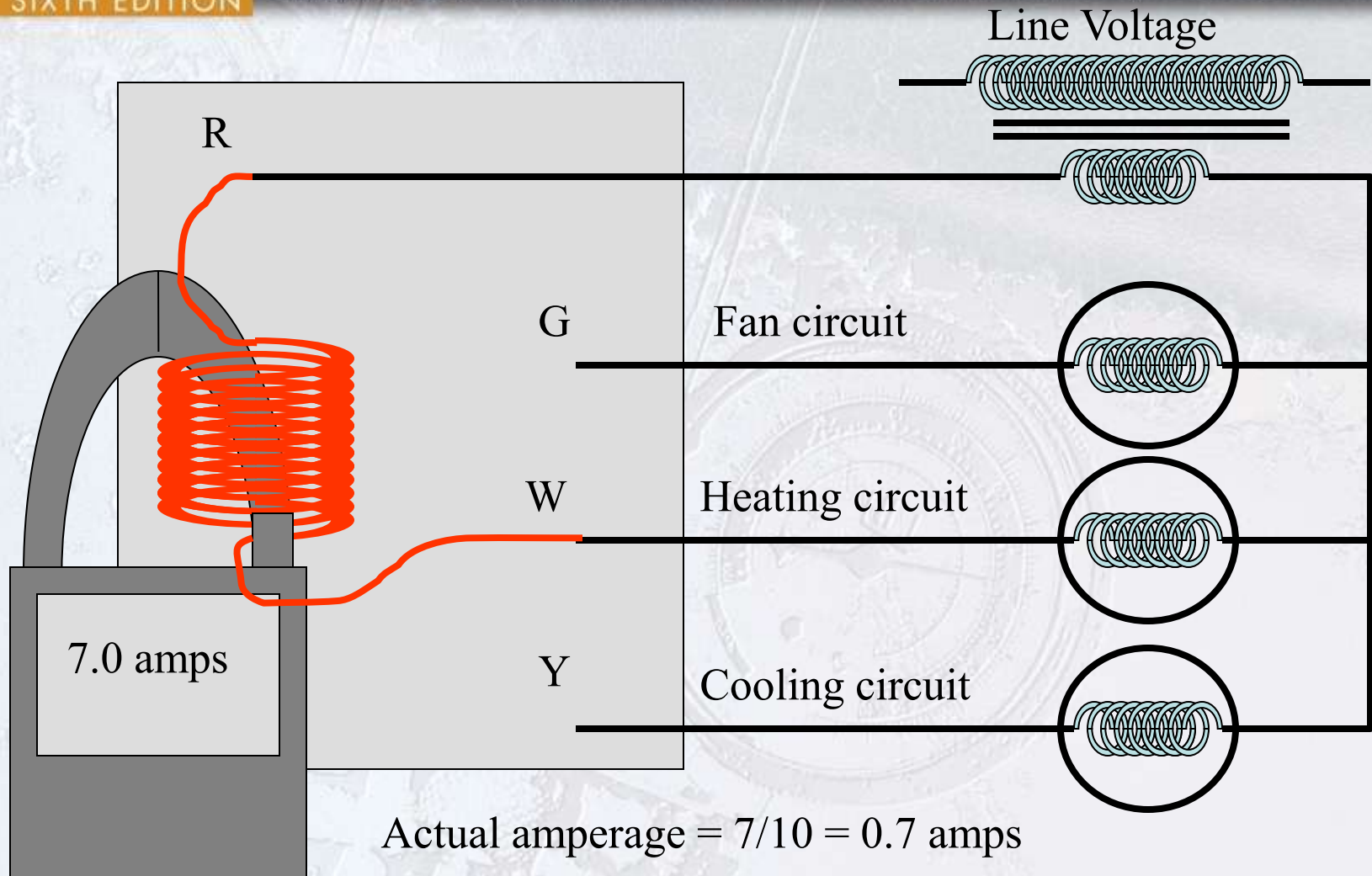


## TROUBLESHOOTING AMPERAGE IN LOW-VOLTAGE CIRCUITS

- Using a clamp-on ammeter
  - Coil a jumper wire around the jaws of the meter ten times
  - Place the jumper in series with the circuit being checked
  - Divide the ammeter reading by ten
  - Actual circuit amperage should be lower than the calculated maximum circuit amperage
  - Electronic clamp-on meters can often be used without using the 10-wrap method

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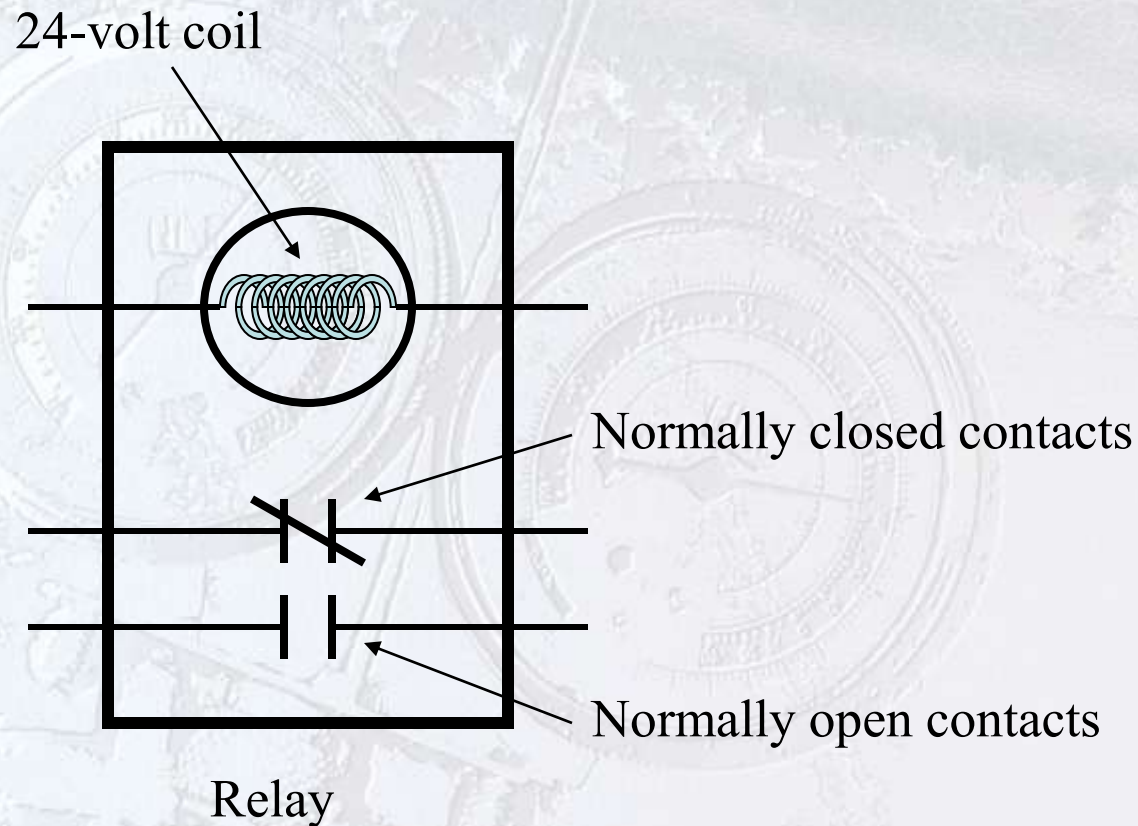
## TROUBLESHOOTING VOLTAGE IN THE LOW-VOLTAGE CIRCUIT

- Power consuming devices need to have the proper voltage supplied to them
  - If a relay's holding coil is rated at 24 volts, there should be 24 volts applied to the coil
  - If there is a reading of zero volts across the coil, the problem is likely not the coil
  - If there is a reading of 24 volts across the coil and the relay contacts do not switch position, the coil is defective and the relay should be replaced

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## GENERAL PURPOSE RELAY

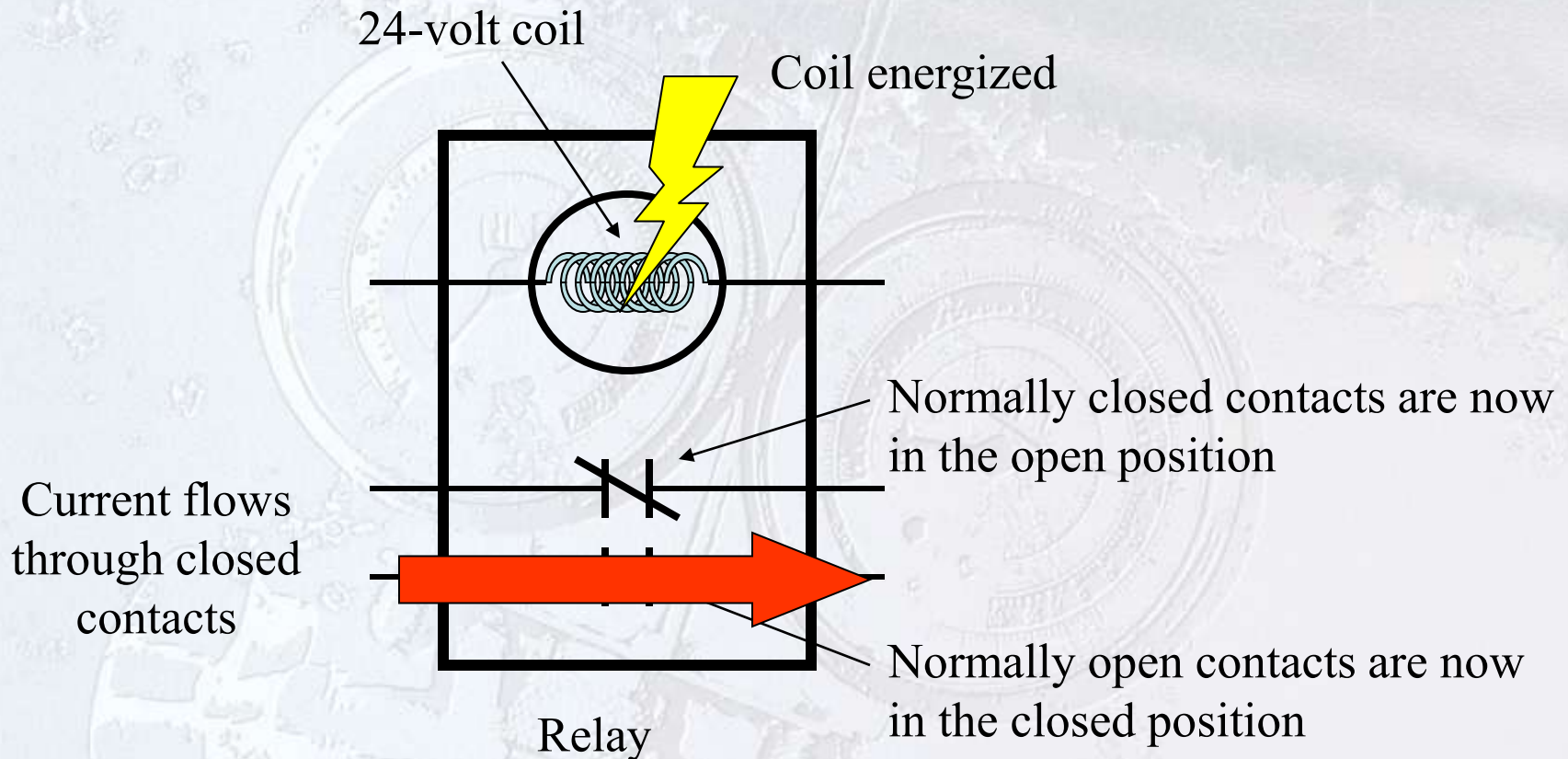




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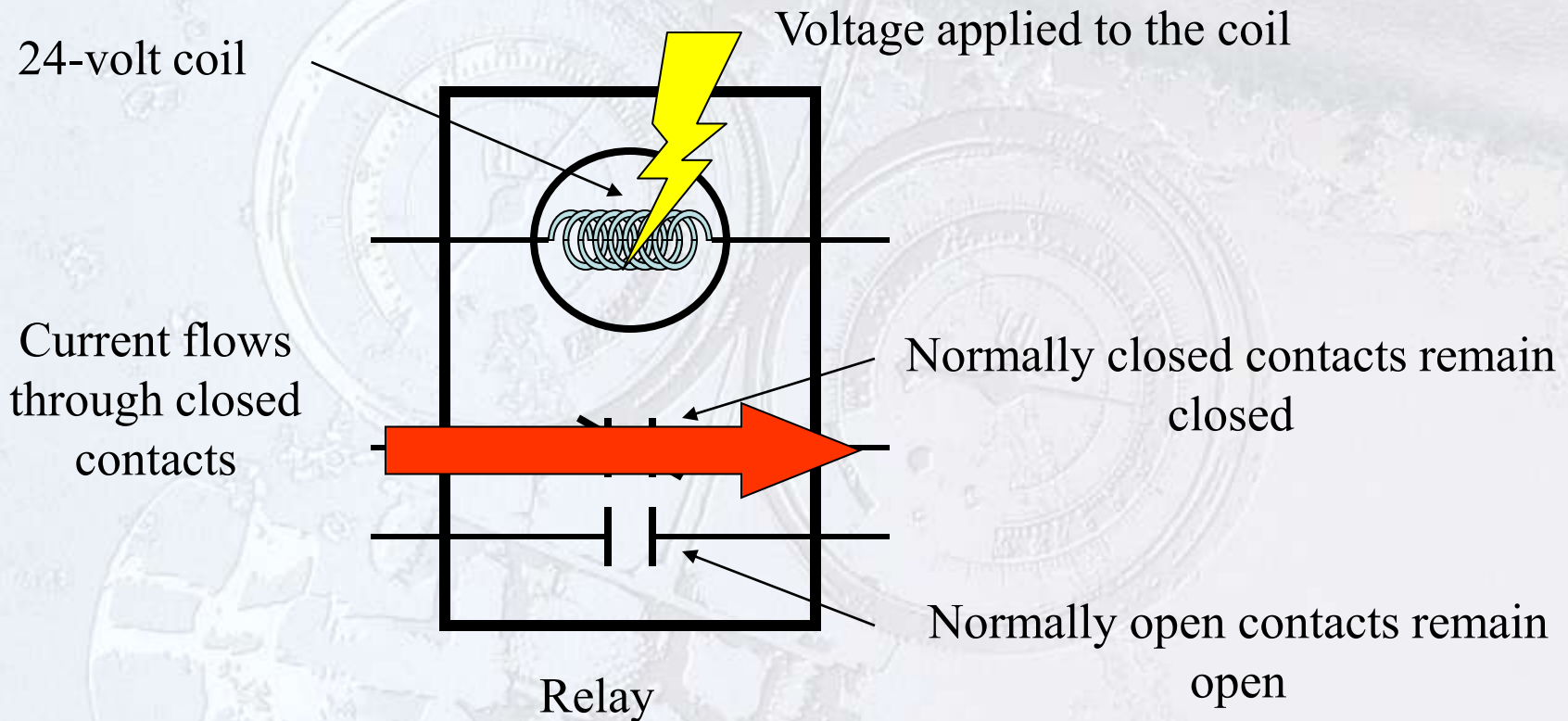
## RELAY – NORMAL OPERATION



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## RELAY – DEFECTIVE COIL - CONTACTS DO NOT CHANGE POSITION



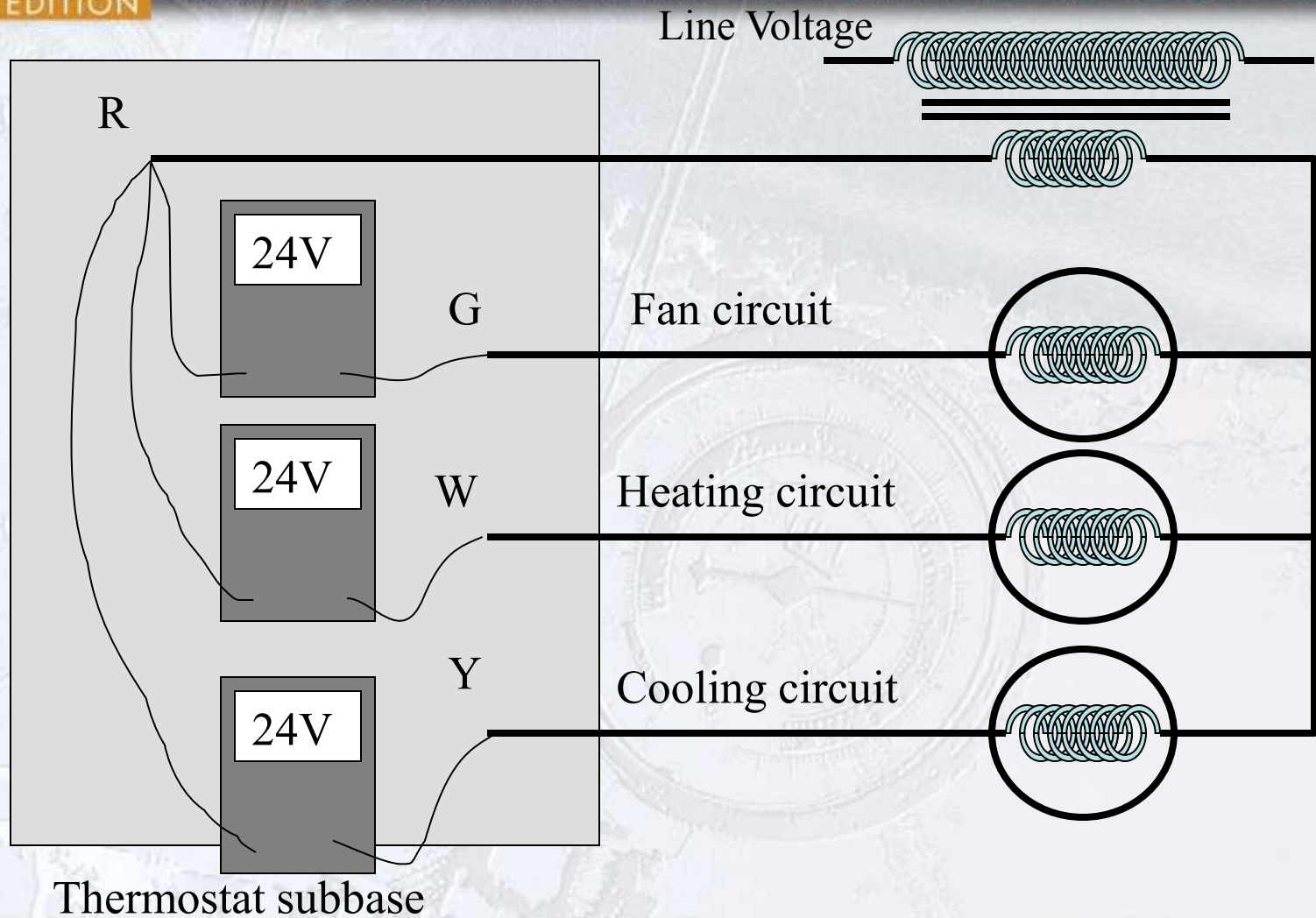


## TROUBLESHOOTING VOLTAGE IN THE LOW-VOLTAGE CIRCUIT

- Thermostats can be removed from the subbase to check the low voltage circuits
  - There should be a reading of 24 volts between the R (hot) terminal and the Y (cooling) terminal
  - There should be a reading of 24 volts between the R (hot) terminal and the W (heating) terminal
  - There should be a reading of 24 volts between the R (hot) terminal and the G (indoor fan) terminal

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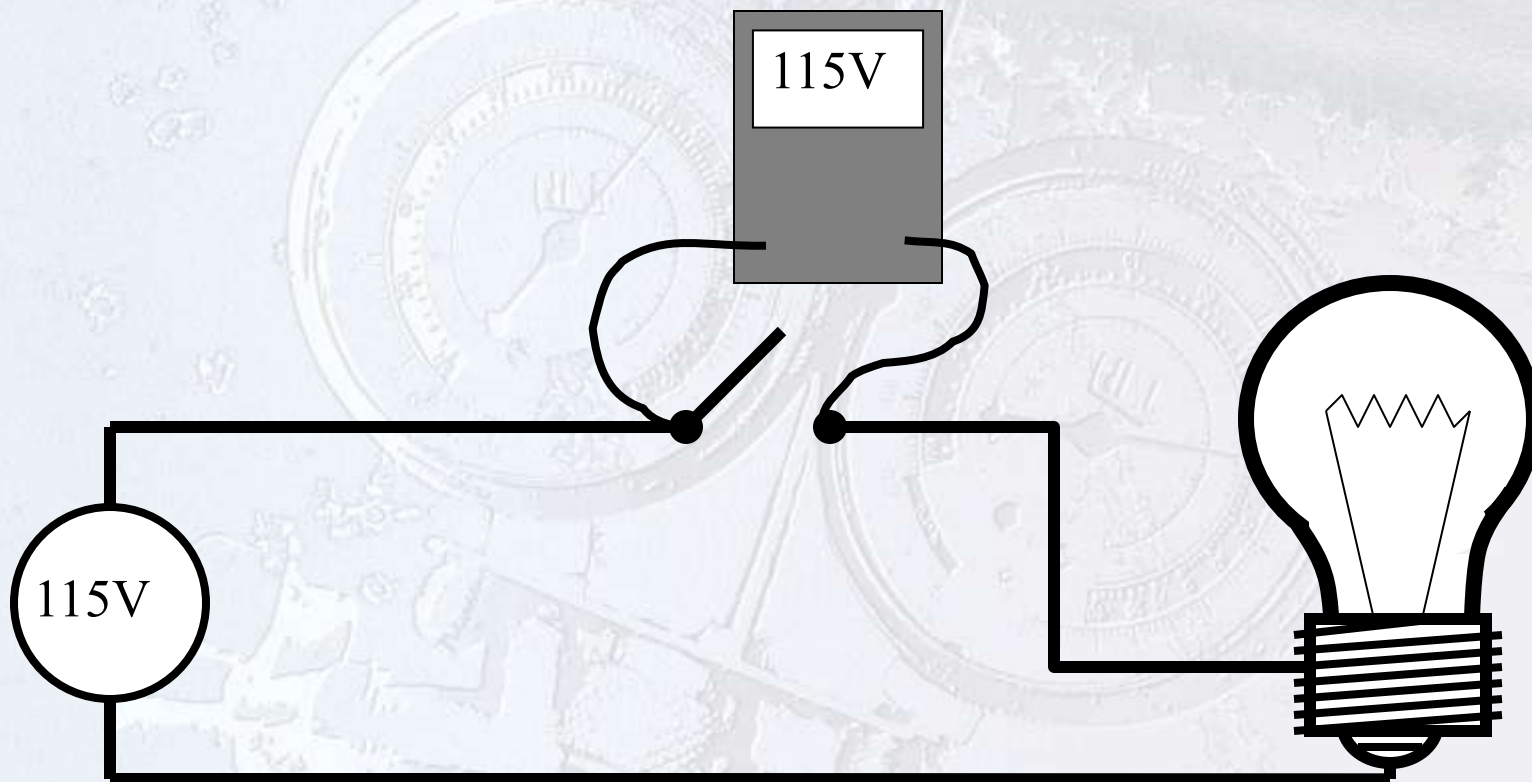
## TROUBLESHOOTING ELECTRICAL SWITCHES AND LOADS

- Switches are wired in series with power-consuming devices (light switch in series with a light bulb)
- When switches are wired in series with a load, all of the switches must be closed for the load to operate
- Switches in parallel provide alternative control sequences for the load
- If there is line voltage supplied to the circuit, there will be line voltage across an open switch

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## LINE VOLTAGE READING ACROSS THE OPEN SWITCH

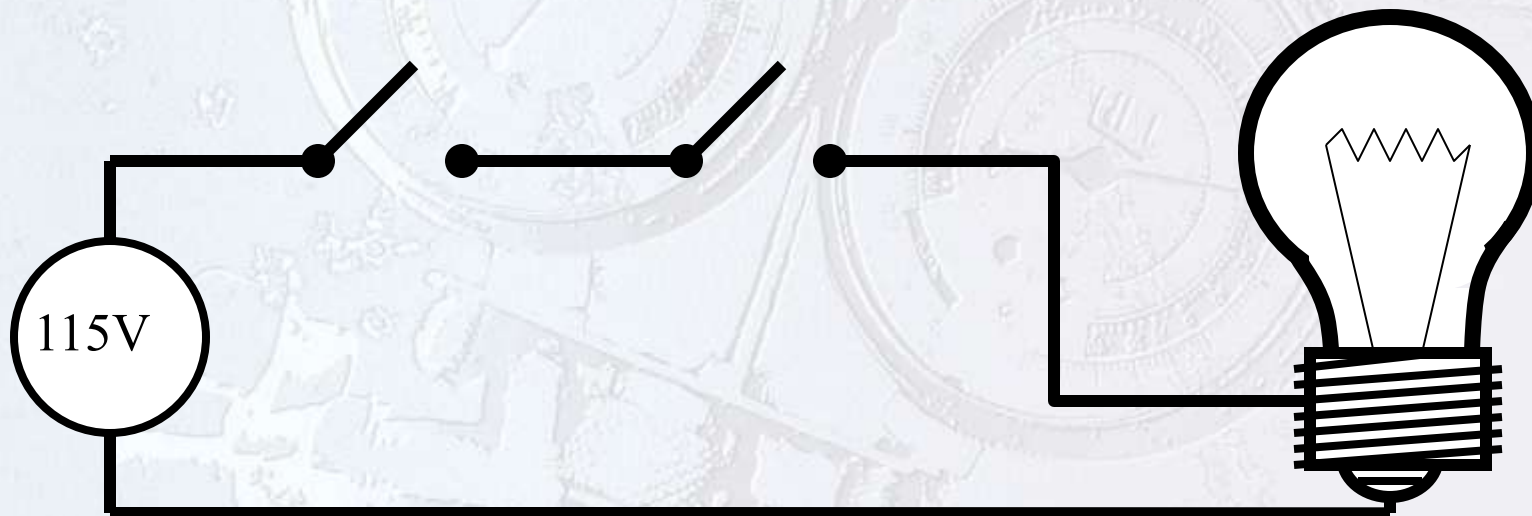




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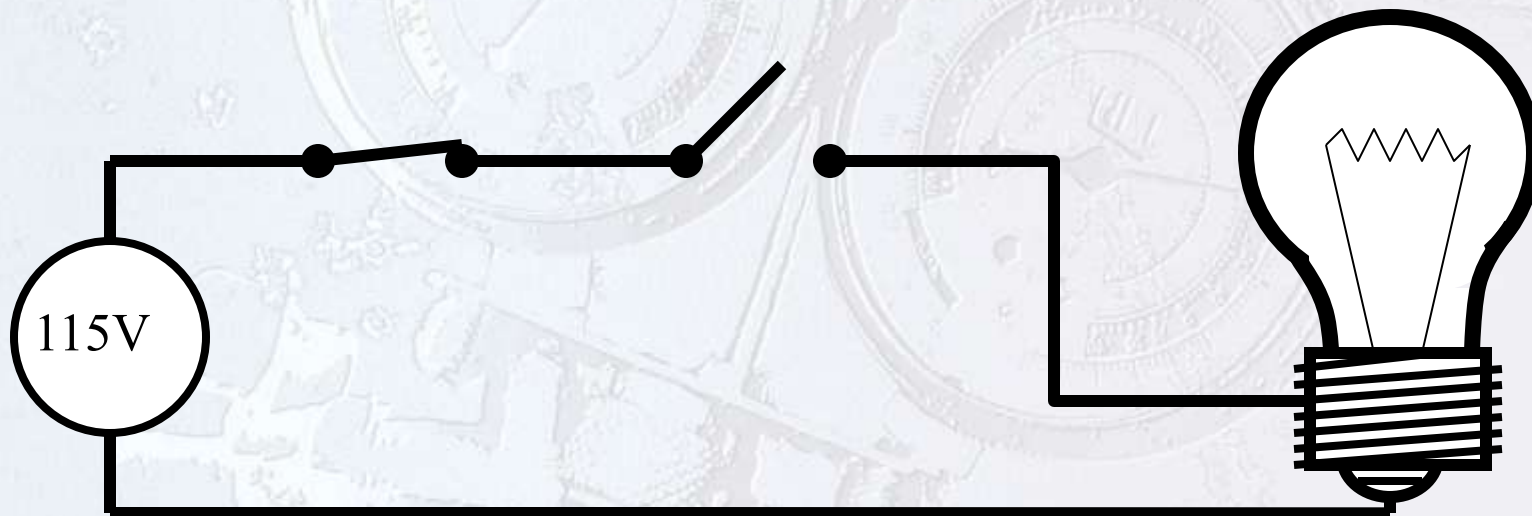
**BOTH SWITCHES MUST BE CLOSED FOR LOAD TO BECOME ENERGIZED**



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**BOTH SWITCHES MUST BE CLOSED FOR LOAD TO BECOME ENERGIZED**

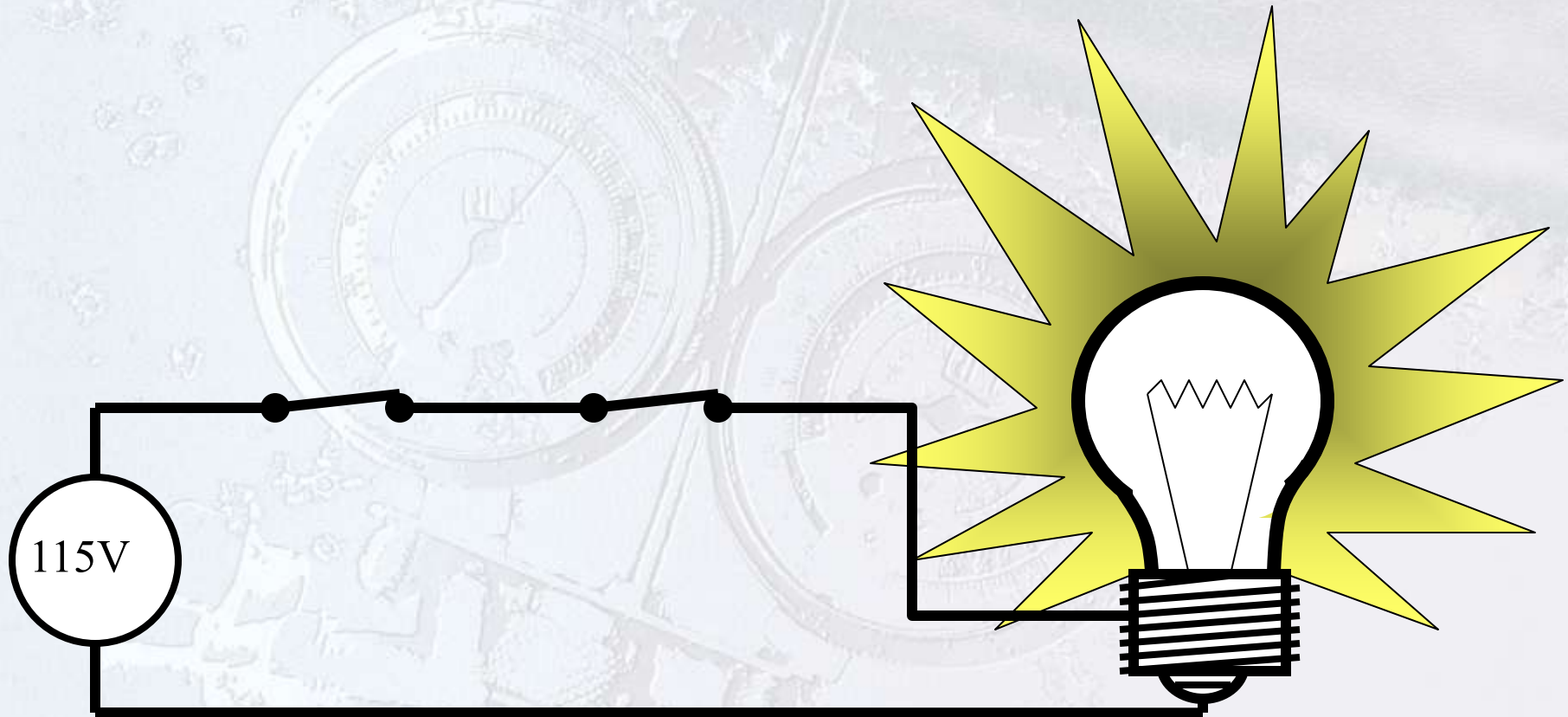




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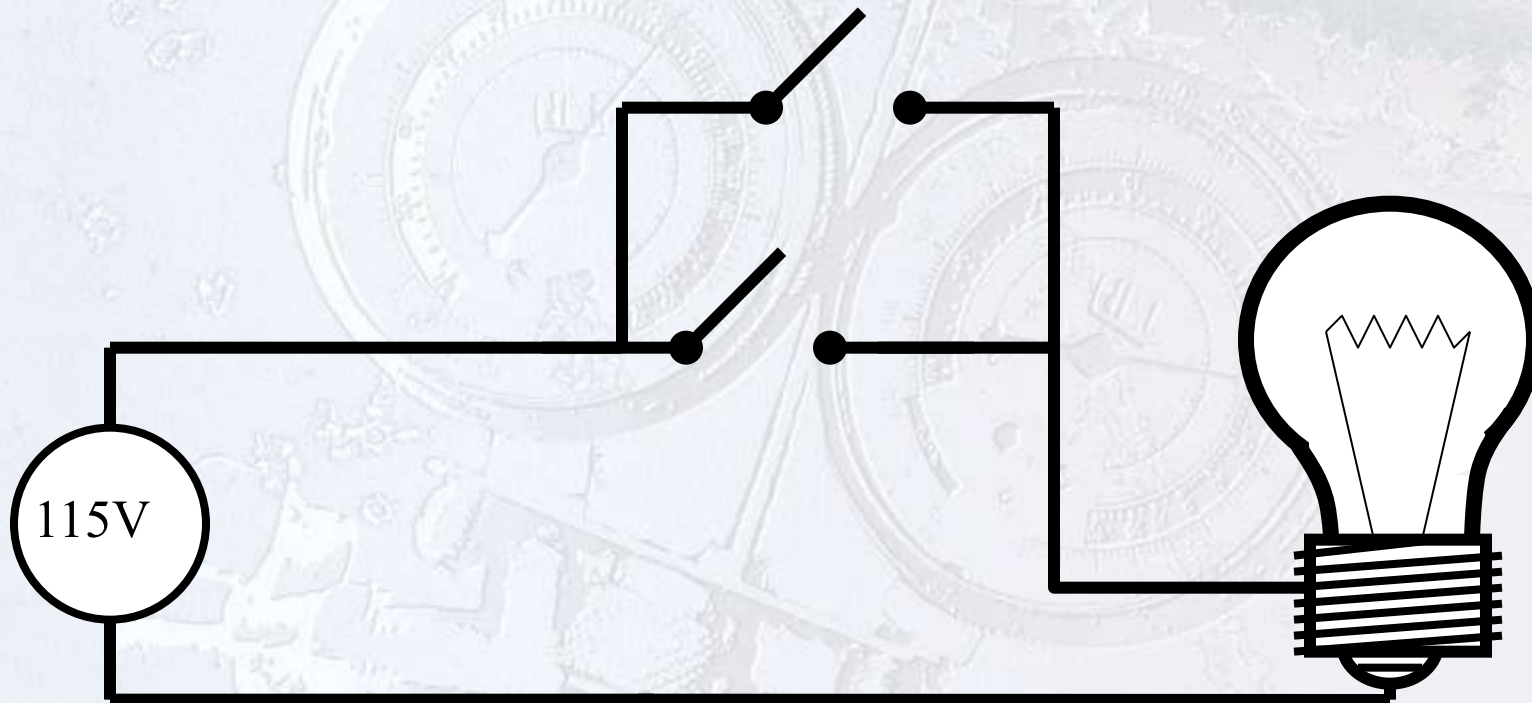
**BOTH SWITCHES MUST BE CLOSED FOR LOAD TO BECOME ENERGIZED**



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**SWITCHES IN PARALLEL PROVIDE ALTERNATIVE CONTROL PATHS**

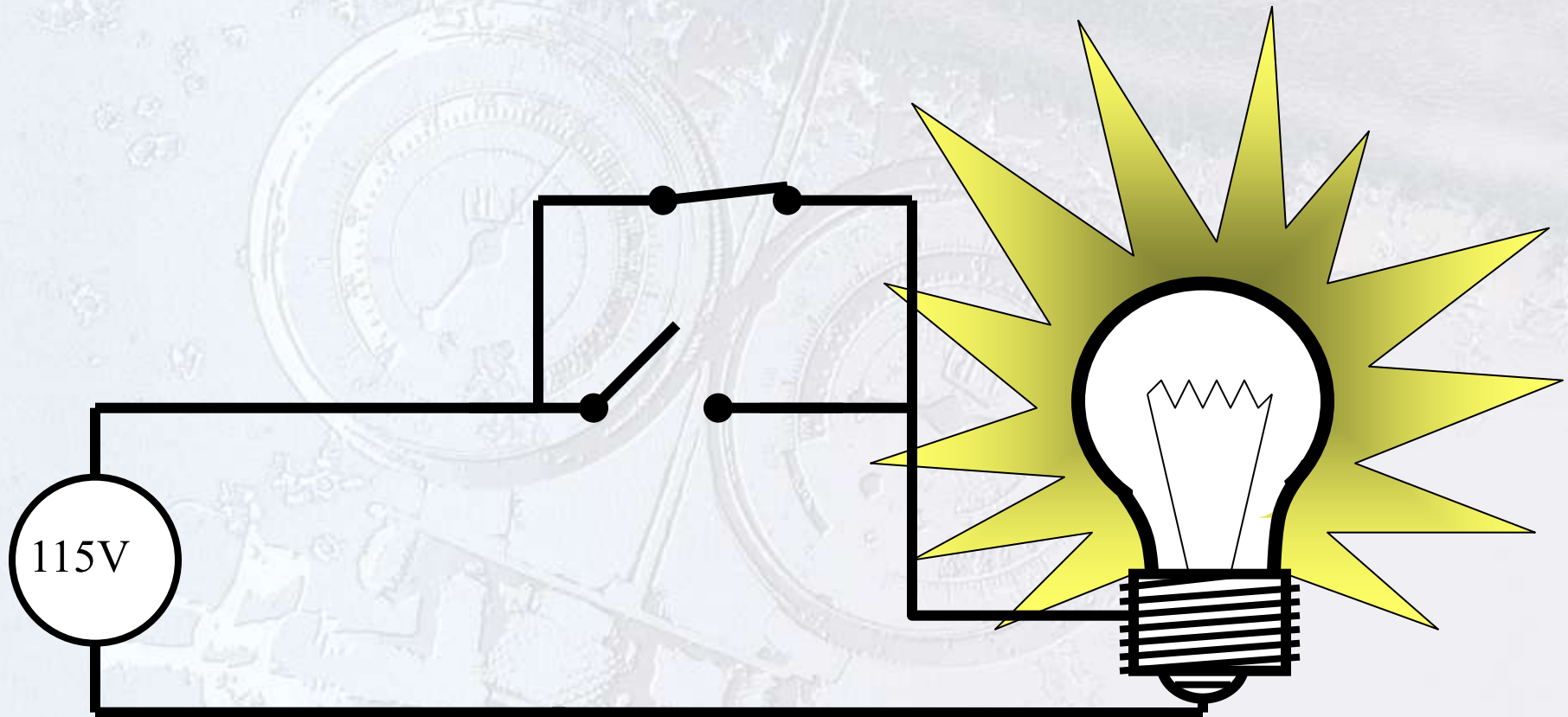




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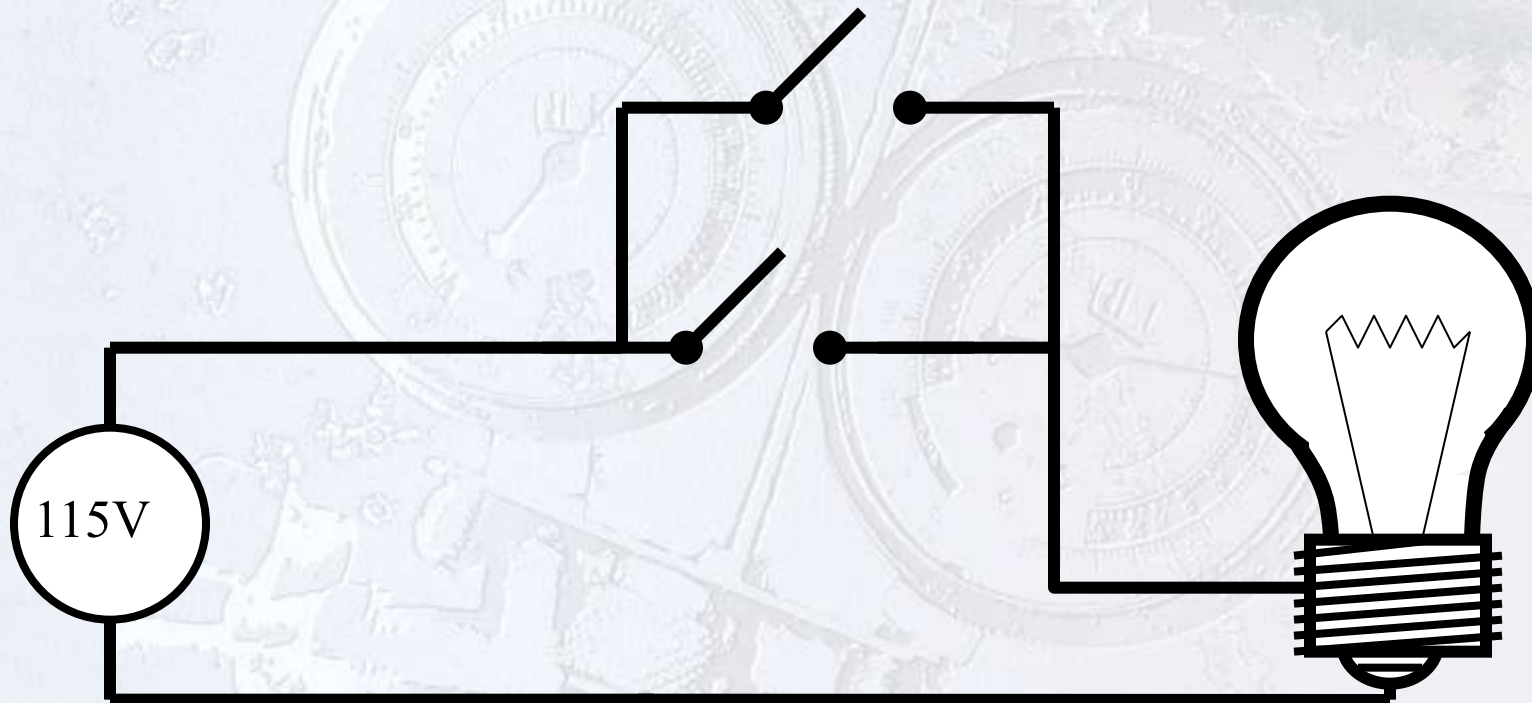
## SWITCHES IN PARALLEL PROVIDE ALTERNATIVE CONTROL PATHS



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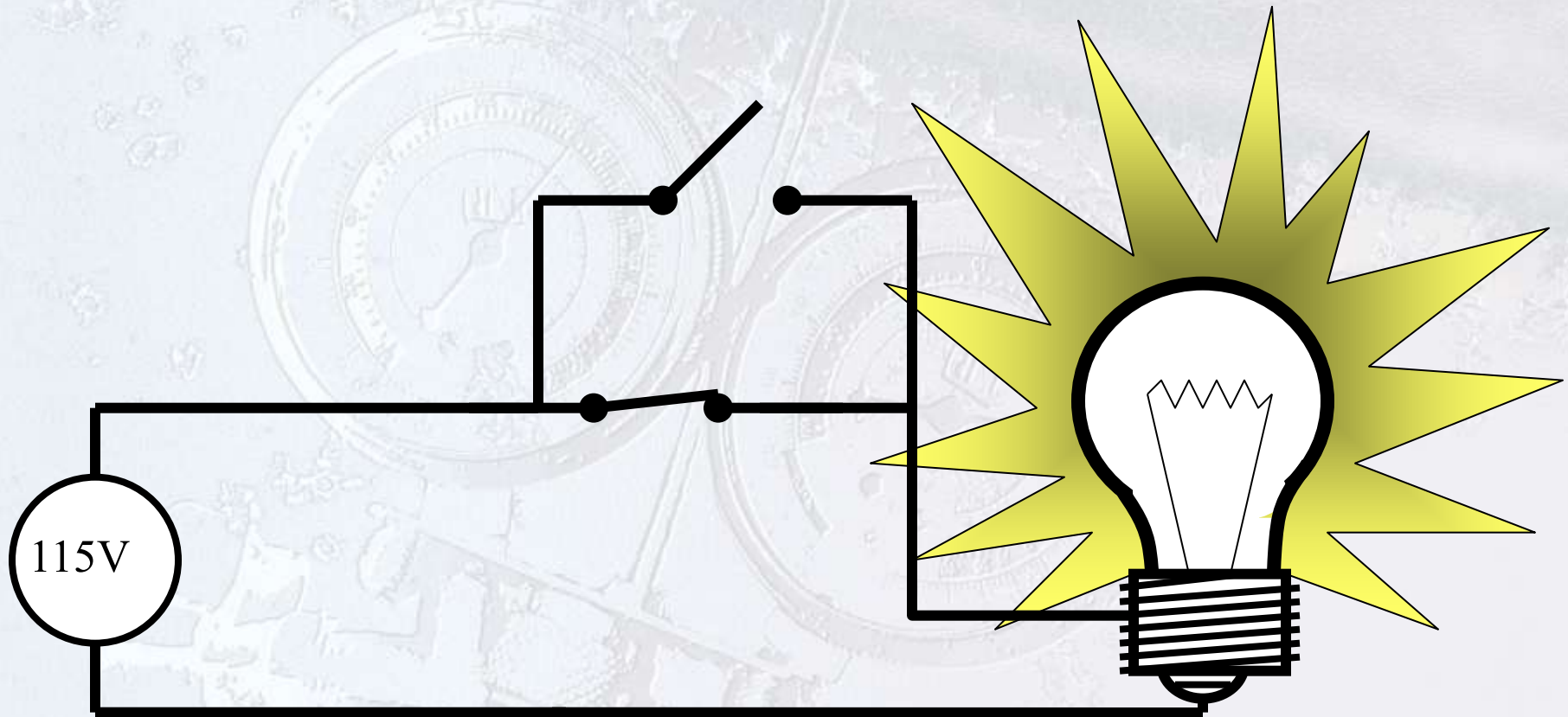




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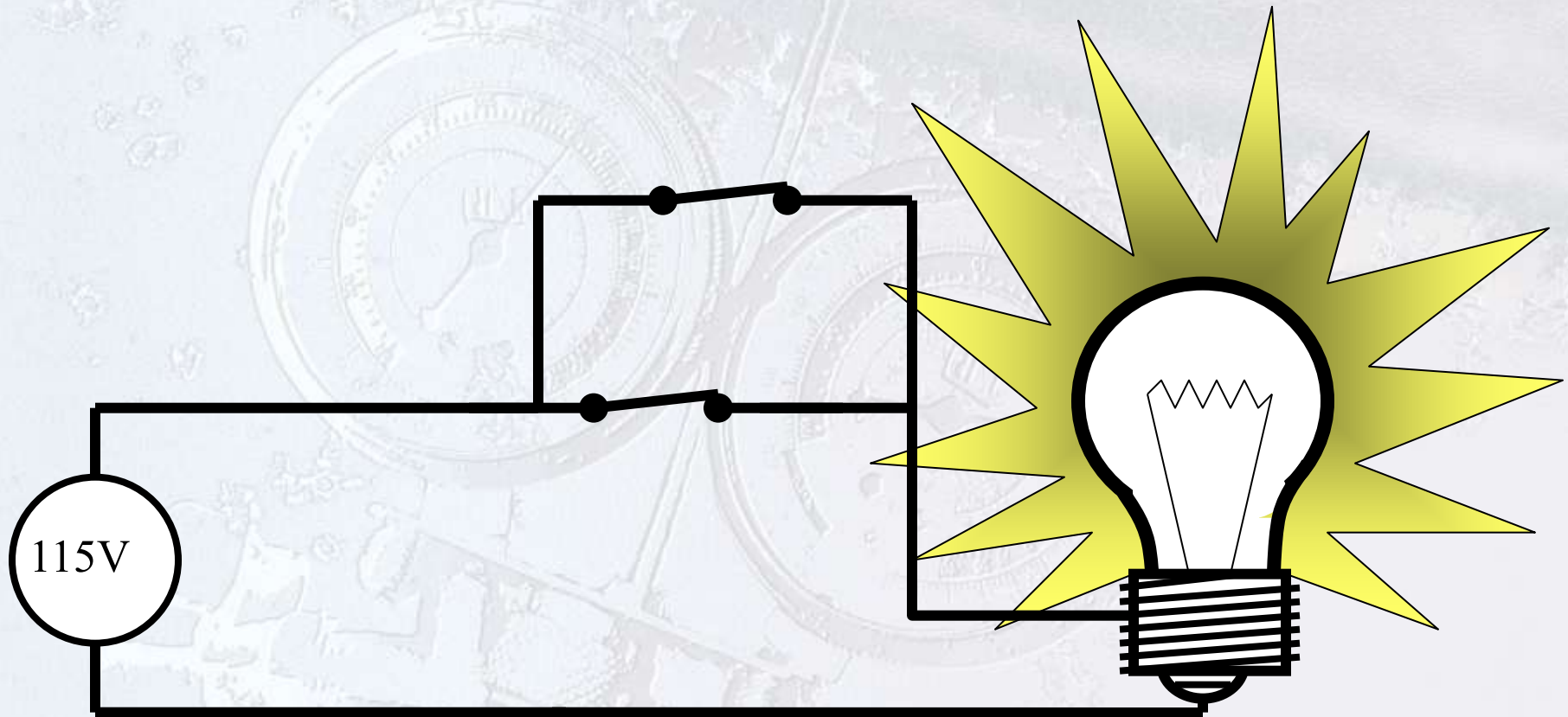
**SWITCHES IN PARALLEL PROVIDE ALTERNATIVE CONTROL PATHS**



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## SWITCHES IN PARALLEL PROVIDE ALTERNATIVE CONTROL PATHS





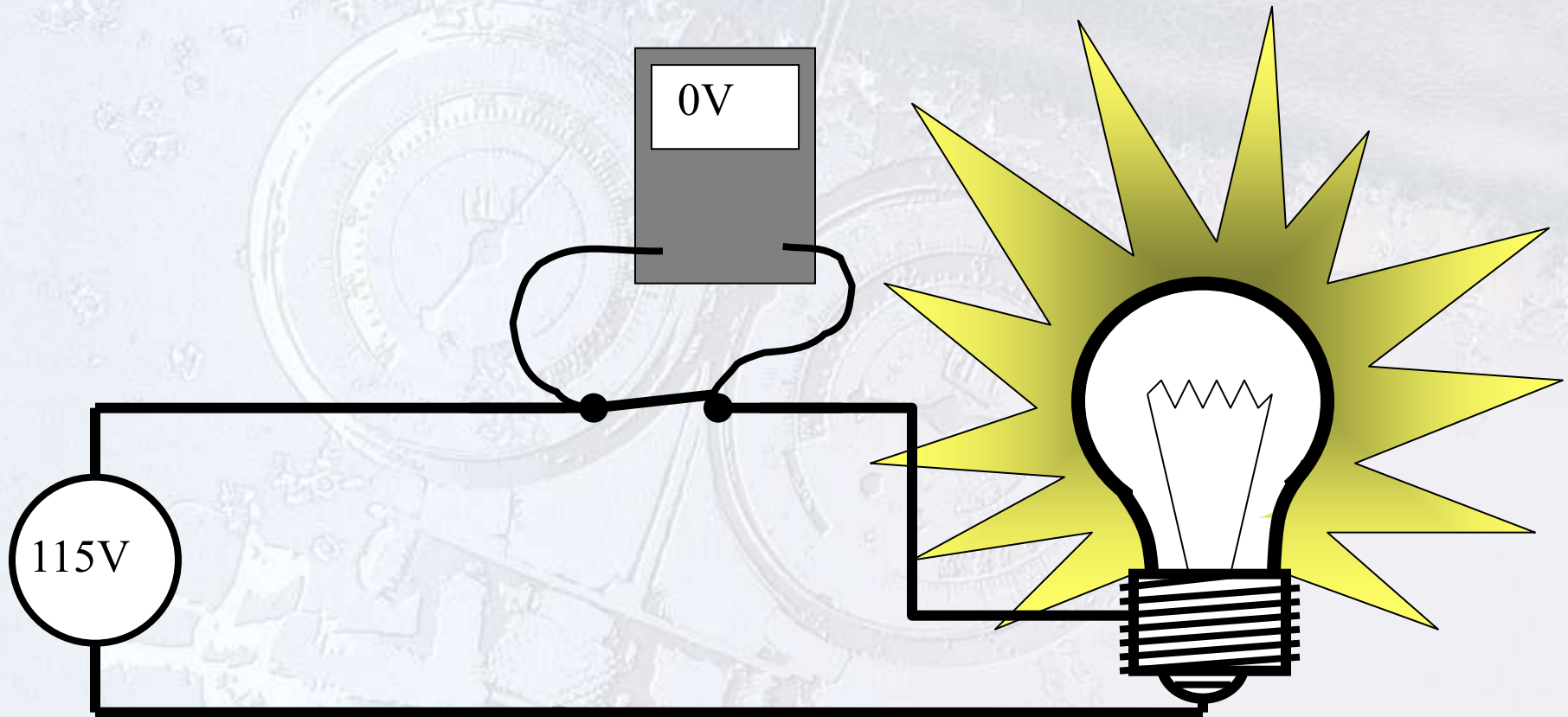
## TROUBLESHOOTING ELECTRICAL SWITCHES AND LOADS

- There will 0 volts across a closed switch
- The voltage reading across the windings of a de-energized motor will be 0 volts
- An ohmmeter can be used to check switches and loads if all power and wires are disconnected
- Infinite resistance reading indicates an open circuit
- Never use an ohmmeter on energized circuits

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## READING OF ZERO VOLTS ACROSS THE CLOSED SWITCH





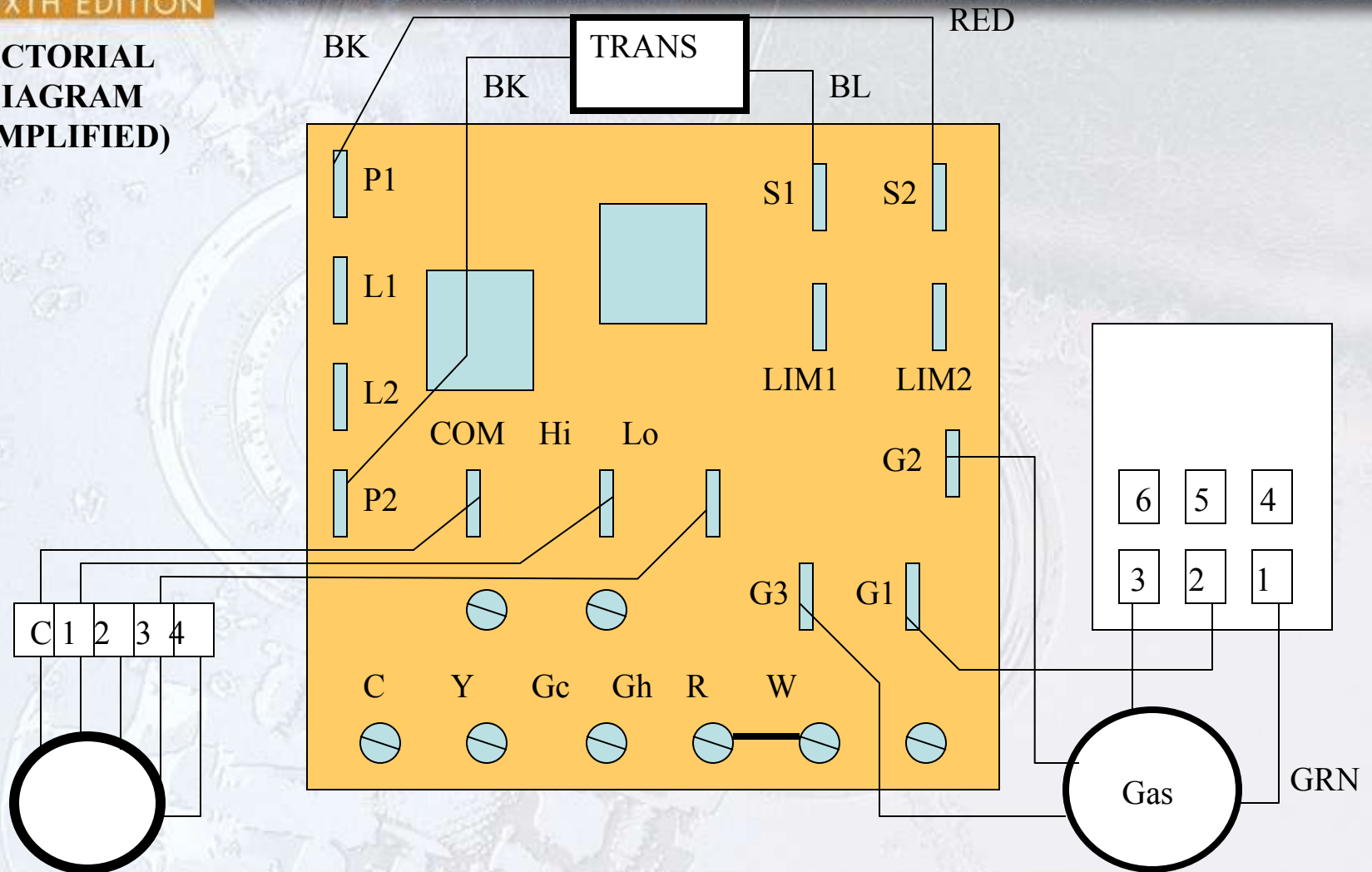
## PICTORIAL WIRING DIAGRAMS

- Schematic diagram
- Used to show the location of circuit components
- Diagram configured to show the circuits as they are seen in the actual unit
- Wires are color coded in the diagram to make wire identification easier
- All wires and connections are included

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**PICTORIAL  
DIAGRAM  
(SIMPLIFIED)**





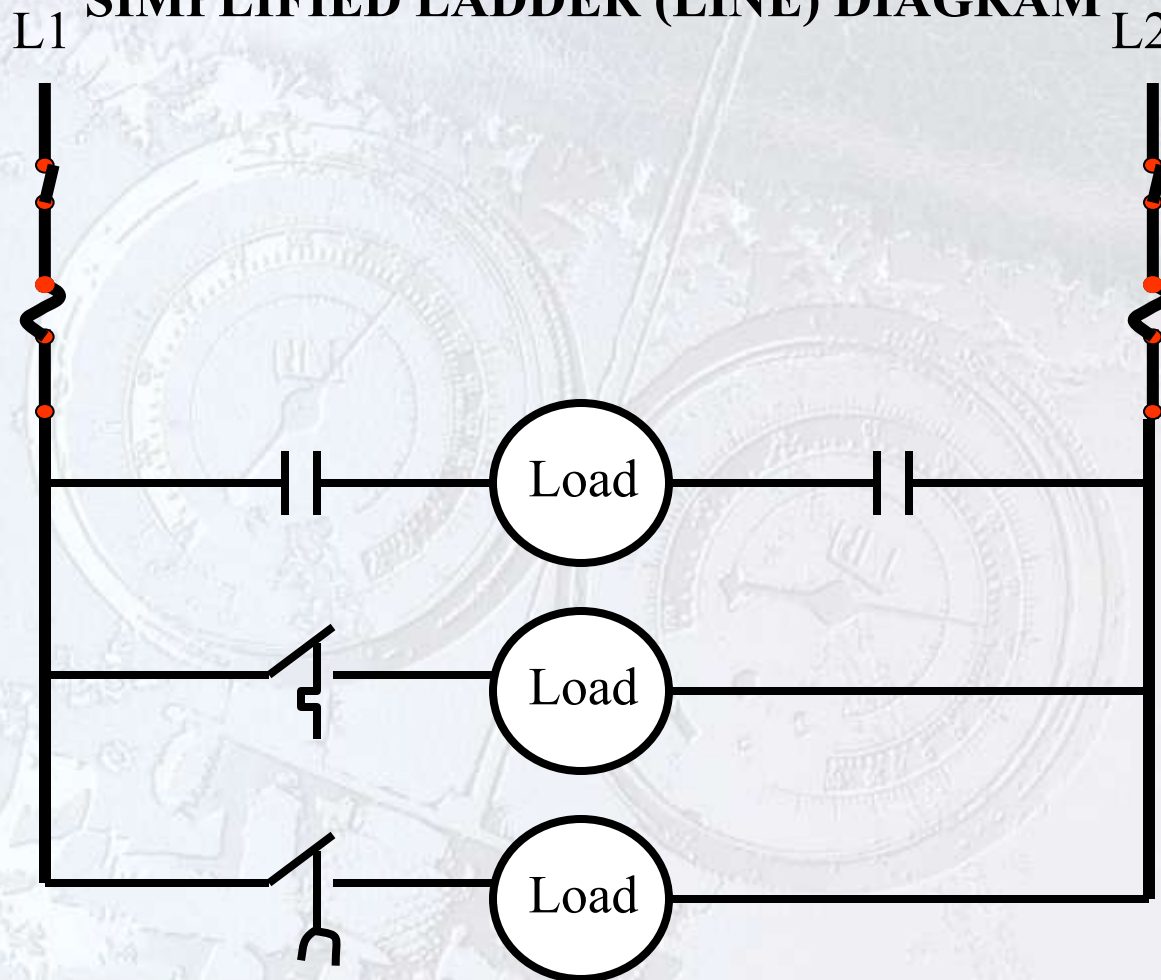
## LINE DIAGRAMS

- Used to follow the logic of the circuit
- Shows circuits and component functions
- Easier to use in the troubleshooting process as each circuit is on a separate line (ladder diagram)
- Lines representing the power supply are located on the left and right sides as vertical lines
- Power passing and power consuming devices are located on horizontal lines between the power lines
- The right side of the diagram often has no switches

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**SIMPLIFIED LADDER (LINE) DIAGRAM**





## UNIT SUMMARY - 1

- Recognize each control and its purpose in the circuit
- Electric components can be power consuming or power passing devices
- A measurable voltage reading across a switch indicates that the switch
- is in the open position
- A reading of zero volts across a switch in an energized circuit indicates
- that the switch is in the closed position
- The thermostat can be evaluated by removing it from the subbase
- Jumper wires at the subbase can be used to check the individual circuits
- Control voltage must be present in order for the system to operate

## UNIT SUMMARY - 2

- If the system does not operate, the voltage at the primary and secondary of the transformer should be checked
- The indoor fan motor will operate if the fan switch is turned to the ON position
- The indoor fan motor will cycle on and off with the compressor (in the cooling mode) when the fan switch is turned to the AUTO position
- $\text{Max. control circuit amps} = \text{VA rating} / \text{secondary voltage}$
- Control circuit amperage is measured with an ammeter
- Power consuming devices must be supplied the proper voltage



## UNIT SUMMARY - 3

- If proper voltage is supplied to a component and it fails to operate, the component should be evaluated
- Switches are wired in series with the power consuming device in the circuit
- Multiple switches can be wired in series
- Switches in parallel provide alternate control sequences
- Pictorial diagrams show component locations, color-coded wires, and all electrical connections
- Line or ladder diagrams show each circuit on a separate line and make the troubleshooting process easier