

Insurance Overview

Common Insurance
Terms & Acronyms

Benefit Period: The time frame when the member's benefits renew.

Care Management Organization (CMO): An organization that administers Medicaid health benefits.

Coordination of Benefits (COB): When a patient has more than one insurance carried and the coverage is divided between the different carriers.

Dilation: An examination that enables a deeper look into the eye to detect early signs of disease.

Diopter (D): A unit of measurement that describes the refractive power of a lens.

Plan Maximum: The highest dollar amount a participating provider can charge for services or materials.

Medically Necessary Contact Lenses: Contact lenses for patients that cannot wear glasses due to a medical condition in the eye.

Medical Eye Conditions: Any conditions of the eye that needs further medical attention (i.e. Glaucoma, Cataract, Conjunctivitis).

Out of Network (OON): A provider that is not contracted with the administering network.

Participating Provider: A provider contracted with the network.

Refractive Error: The inability to focus light by the eye; reduced visual acuity.

Refraction: The examination that determines the refractive error of a patient.

Usual, Customary, and Reasonable (UCR): The average retail cost.

Wholesale: The provider's cost for materials from the distributor.

SAS 70 Auditing

SAS 70: Statement on Auditing Standards No.70 (SAS 70) is an internationally recognized auditing standard developed by the American Institute of Certified Public Accountants (AICPA) in 1992.

It is used to report on the "processing of transactions by service organizations", which can be done by completing either a Type I or a Type II audit.

Type I audit: Known as "reporting on controls placed in operation". Type I audits are for a specific date in time (i.e. April 1, 2008).

Acronyms

EOB (Explanation of Benefits): The statement sent to a member/provider to explain the insurance benefits of a claim.

CDT codes (Current Dental Terminology): The codes used to identify the procedures performed for dental services.

EDI (Electronic Data Interchange): Used to show enrollments/eligibility files/claims are submitted to Avesis electronically.

IVR (Interactive Voice Response System): Automated system.

PIN (Provider Identification Number): A unique number assigned to a provider used to identify him/her as a participating provider.

RA (Remittance Advice): The statement sent with a check to Medicaid provider (similar to an EOB).

PTE (Pretreatment Estimate): The protocols required before beginning therapy, usually of a diagnostic nature; before treatment.

Acronyms Cont.

TPA (Third Part Administrator): Organization that processes insurance claims or certain aspects of an employee benefit plans for a separate entity.

RFI (Request for Information): standard business process whose purpose is to collect written information about the capabilities of various suppliers.

RFP (Request for Proposal): issued at an early stage in a procurement process, where an invitation is presented for suppliers, often through a bidding process, to submit a proposal on a specific commodity or service.

Underwriter: A company or other entity that administers the public issuance and distribution of securities from a corporation or other issuing body.



Dental Specialties

Endodontics: Concerned with the health of the dental pulp, or soft core, and associated tissues.

Orthodontics: Concerned with the correction of dental and facial irregularities through the use of braces and other appliances.

Periodontics: Pertains to diseases of the gum tissue and bone that form the supporting foundation of each tooth. Periodontal diseases is known as gum disease.

Prosthodontics: Pertains to restoring the natural teeth or to replacing missing teeth or oral structures with artificial devices, such as dentures.



Vision Specialties

Ophthalmologist: A medical doctor (M.D.), after medical school, specializes in surgical and medical treatment of eye disease.

Optometrist: A doctor of optometry (O.D.), with four years of post graduate doctoral study in measuring vision and eye health.

Optician: Manufactures and sells eyeglasses and/or contacts.