# CHAPTER 17: ETHICS AND LAW IN NURSING MANAGEMENT

#### Personal Values page 252

- Ethics defined
  - Branch of philosophy that examines ideal human behavior
  - Ethics and values are intertwined to determine behavior
  - Different societies and cultures have different ethics
  - Lying, stealing and cheating

## Personal Values (cont'd)

- Personal values: underlying principles of ethical behavior
- Values: personal beliefs about the truth, thoughts, and behaviors of a person
- Ethical dilemma: conflict between two or more fundamental values
- Can you work in an abortion clinic

#### Understanding Ethics pge 253

- Nurses need to develop a framework for ethical decision making
  - LPNs face ethical dilemmas every day
  - Nurses are accountable for decisions made
  - Intuition: a feeling that you should or should not do something is not an acceptable way to make an ethical decision

- Ethical principles
  - Autonomy: the right to choose one's own actions
  - Beneficence: do what is good for the patient
  - Nonmaleficence: do no harm to the patient
  - Justice: being just, impartial, and fair
  - Fidelity: faithfulness to promises or agreements
  - Veracity: being truthful and honest

- Ethical issues
  - Genetics
  - Stem-cell research
  - Bioethics

- Ethical theories
  - Chosen theory depends upon your values
  - Deontology
    - Represents one's duty to others and to fulfill obligations
    - o Do no harm
    - Based on rules and societal norms
    - Human dignity
  - Utilitarianism
    - Represents how useful a decision is to greatest number of people
    - Based on idea that what is useful is a good thing
    - Values the needs of group over the needs of individuals

- Ethical reasoning process
  - Clearly identify the problem
  - Identify your personal values as related to the dilemma
  - Identify possible alternatives
  - Determine the impact of outcomes
  - Examine the outcomes as they relate to the listed alternatives
  - Develop plan
  - Implement plan
  - Evaluate plan

#### LEGAL ISSUES

- LPNs are responsible for providing nursing care based on established standards
- To neglect to do so is a criminal act
- Follow nurse practice act in the state where you practice

#### NURSE PRACTICE ACT

- Sets forth the legal requirements in the state where the LPN practices
- Act does the following
  - Establishes and enforces rules for licensure
  - Develops and enforces rules and regulations of nursing practice in the state: the rules supplement the laws
  - Enforces the laws that are determined, written, and changed by the state legislature

## NURSE PRACTICE ACT (CONT'D)

- State board of nursing
  - Responsible for nursing practice, licensure, and education for the state
  - Can only enforce the rules and regulations that are in the nurse practice act
  - Responsible for disciplinary action, such as withdrawing licensure from a nurse or requiring a substance abuse program
  - Nurses must know and follow the dictates of the nurse practice act in their state

#### Understanding the Law

- General sources of law
  - Statutory law
    - Enacted laws: passed by formal law-making body like legislature
    - •Regulatory laws: made by regulatory agencies, like the state board of nursing
  - Common law
    - Based on the common usage, custom, and judicial decisions or court rulings of previous cases
    - Common law is used to sway judges or juries
    - Often determined by expert witnesses who offer testimony

## Understanding the Law (cont'd)

- General sources of law
  - Institutional policies and procedures
    - Do not have the same force as law
    - Provide guidance to the nurse as to how a situation should be managed and the proper course of action to be taken
    - Organizations should maintain up-to-date polices and procedures that reflect current practice
    - Policies and procedures do not take precedence over the law

## Understanding the Law (cont'd)

- General sources of law
  - Criminal law
    - Laws related to public welfare
    - Crimes are punishable by imprisonment, probation, loss of license, or fines
    - Any violation of a law that governs nursing practice is a crime
  - Civil law
    - Laws between organizations and/or individuals
    - Tort: violation of a civil law in which another has been wronged
    - Court determines a plan to correct the wrong, which is generally monetary payment for damages
    - Nurses who break the law may also find themselves embroiled in civil suits along with criminal ones

#### LEGAL ISSUES SPECIFIC TO NURSING

- Standard of care: level of care that would be rendered by a comparable nurse in a similar circumstance
- Duty to seek medical care for the patient
  - Legal duty of nurse to ensure every patient receives safe and competent care
  - Act as patient advocate and do everything in your power to obtain appropriate medical care for patients

- Confidentiality
  - Bound by legal and ethical principles
  - Share information with care team only
  - Share information with right person in right place
- Permission to treat
  - Patient must sign document
  - Everyone has the right to refuse treatment
  - Do all you can to promote compliance while respecting personal wishes

- Informed consent
  - Patients must receive information and understand possible outcomes, alternatives, and consequences
  - Nurse must obtain informed consent
- Defamation of character
  - Sharing information about another that is malicious and false
  - Libel: when defamation is in writing
  - Slander: when defamation is verbal

#### Advance directives

- All health-care institutions must give patients an opportunity to determine what lifesaving or life-prolonging measures they want implemented
- Give a person an opportunity to make decisions regarding health care before need for treatment
- Durable power of attorney: someone who makes health-care decisions for a patient

- Negligence
  - Nurses must meet the standard of care in practice
  - Occurs when a nurse fails to perform according to the standard of care
  - To prove negligence
    - 1. Standard of care exists
    - 2. Breach of standard of care occurred
    - 3. Damage or injury has resulted
    - 4. Damages were a consequence of the breach

- Malpractice
  - Negligence committed by a professional person with a license
- Fraud
  - Deliberate deception for the purpose of personal gain
- Assault
  - Threat of unlawful touching of another; the willful attempt to harm someone
- Battery
  - Unlawful touching of another without consent, justification, or excuse

- False imprisonment
  - Preventing movement or making a person stay in a place without obtaining consent
  - Can be done through physical or nonphysical means
  - A right of every patient to leave a facility at any time, even against medical advice

#### SAFEGUARDS

- Guidelines for preventing a lawsuit
  - Knowledge: of patient needs and wants, of institutional policies and procedures, and of standards of care
  - Record and report: the truth and an objective account; report any problems to every appropriate person
  - Question, question; ask questions so that you can determine proper approaches to resolving problems