

# Register Guide



## Key Phone Numbers

S&F Credit Department	1-800-927-2295
Helpdesk	1-800-877-7087
Loss Prevention Hot Line	1-888-483-2657
Human Resources Hot Line	1-323-869-7578
Corporate Offices / Job Hotline	1-800-427-3443
Certegy (Check Verification)	1-800-237-4851

## Local Phone Numbers

Our Loss Prevention Rep:

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Our Human Resources Rep:

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Local Fire Dispatch (non emergency)

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Local Taxi Service

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Surrounding Store Phone Numbers

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Credit card Fraud

If you suspect fraud, you should make a Code 10 call to your voice authorization center.

1. Keep the card in your possession during the call, and inform the representative that you have a Code 10 authorization request.
2. The representative will ask you for your Merchant ID number and/or transaction details to determine whether the card is valid. If you do not know your Merchant ID number, call the Credit department.

**For VISA & MasterCard, call 1.800.247.8861**

**For AMEX Cards, call 1.800.528.2121**

**For Discover Cards, call 1.800.347.1111**

## Miscellaneous Items

**Individual Sales of Soda, Water, Juice, Teas***(Note: Suffix already added to the codes below)*

Monster Energy Drink / Amp Sngl 16oz	532
Water 1 Lt	542
Rockstar Energy Drink 16oz	552
Monster & Rockstar Energy Drinks 15-16Oz	572
Water 23.6 Oz	582
Teas 24 Oz - 1 Liter 24z	592
All Sodas 20z	602
Iced Teas/Juices 20z	612
Iced Teas/Juices 1 liter	642
Iced Coffee Drinks 12z	692
Water 23z or less	622
Water 24z or more	632
Gatorade 20z	772
Gatorade 20z	792
Energy Drinks 23z	552
Red Bull/Energy Drinks 8.3z	652
Red Bull/Energy Drinks 12z	662
Red Bull/Energy Drinks 16.9z	672
Vista Aloe Vera Juice	43610
Mico Coconut	46918

**Keg Codes**

Not all kegs are authorized for all stores

Bud 1/2 Barrel (large keg)	90973
Coors 1/2 Barrel (large keg)	93040
Miller 1/2 Barrel (large keg)	93173
Keg Deposit (refundable w/ keg return)	99011
Keg Pump (refundable w/ pump return)	70087
Keg Cleaning Fee (Non-refundable \$5.00)	70088

**First Street Sparkling Water 1.25 Liter**

FS Regular Sparkling Mineral Water	57675
FS Lemon Sparkling Mineral Water	58677
FS Lime Sparkling Mineral Water	58679

**Soda (Bag in a Box)**

Coke	12435
Diet Coke	12436
Sprite	12437
Mr. Pibb	73926
Dr. Pepper	97510
7-Up	97528

**Ice**

20 lb Ice	90796
7lb ice	90800
Block Ice 10lb	90798
Dry Ice RW	79494
Crushed Ice 20lb	99985

**Gram Crackers Crumbs** 35287**Test Strips**

Chlorine Test Strips	32510
Quaternary Test Strips	32511

**Business Customer Produce Items**Be sure to add a "1" suffix to the code number!

Lemons	53714
Limes	48128
Limes, Fumigated	48129
Mushroom, Portabella	53381
Mushroom, White	53382
Onions, Brown (50lb)	53426
Onions, Jumbo Red	53423
Tomatoes, Large	18289
Tomatoes, Roma	48834

## Fresh Produce Codes

<b>A</b> Anise/Fennel	4515
Apples Ambrosia	3438
Apple Braeburn	4101
Apple Cameo	3065
Apple Fuji	4129
Apple Gala	4173
Apple Golden Delicious	4020
Apple Granny Smith	4139
Apple Honeycrisp	3283
Apple Jazz	3294
Apple Jonagold	4145
Apple Jonathan	4149
Apple McIntosh	4154
Apple Pink Lady	4128
Apple Pippin	4160
Apple Red Delicious	4015
Apple Rome	4170
Apricot	4218
Artichokes	4762
Asparagus	4080
Avocado Haas	4046
<b>B</b> Avocado Lamb Haas	4227
Baby Bok Choy	4544
Banana Baby	4186
Banana Red Banded (Ripe)	3730
Banana Burro	4229
Banana Leaf	4232
Banana Macho	4238
Banana Plantain	4235
Banana Red	4236
Banana Regular	4011
Basil Bunched	4885
Beets Bunched	4539
Bell Pepper Green	4065
Bell Pepper Orange	4682
Bell Peppers Red	4088
Bell Pepper Yellow	4680
Bok Choy	4545
Broccoli Crowns	3082
<b>C</b> Brussel Sprouts	4550
Cabbage Green	4069
Cabbage Napa	4552
Cabbage Red	4554
Cactus Leaves	4558
Cactus Prickly Pear	4255
Cantaloupe	4050
Cauliflower	4079
Celery	4070
Chard Green Swiss	4586
Chayote Spine	4827
Chayote Squash	4761

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<b>C</b> Chestnuts	43789
Cherries	4259
Chinese Long Beans	4527
Chili Arbol	4822
Chili Chilaca	4710
Chili Manzano	4711
Chili Yellow	4680
Chili Red	4713
Cilantro	4889
Coconut	4260
Corn Indian 3ct	96872
Corn Indian (ea)	43756
Corn White CA	4077
Cucumber	4062
Cucumbers English	4593
Cucumber Persian	4500
Cucumber Pickling	4596
<b>E</b> Eggplant	4081
Eggplant (Chinese)	3089
Eggplant (Italian)	66696
Epasote	4909
<b>F</b> Fava Beans	4528
<b>G</b> Garbanzo Beans	3270
Garlic (Loose)	4608
Ginger Root	4612
Gourds 8ct	48620
Gourds Ornamental	53470
Grapefruit Pink	4289/4286
Grapes Green Seedless	4022
Grapes Red Globe	4636
Grapes Red Seedless	4023
Green Beans	4066
Green Cactus Pears	4255
Greens Collard	4614
Greens Mustard	4614
Guaje	4821
Guava	4299
<b>H</b> Honeydew	4329
<b>J</b> Jalapeno	4693
Jicama	4626
<b>K</b> Kale	4627
Kiwi	4059
Kumquats	4303
<b>L</b> Leeks	4629
Lemons	4053
Lettuce Green Leaf	4076
Lettuce Iceberg	4061
Lettuce Red Leaf	4075
Lettuce Romaine	4640
Limes	4048
Limes Key	66709

## Fresh Produce Codes

Limes Sweet	66705	<b>P</b> Pomegranate	3127
<b>M</b> Mamey	4710	Potato Purple	3128
Mango	4959	Potato Red	4073
Mango Altulfo	4312	Potato Russet	4072
Melon Casaba	4320	Potato White Rose	4083
Melon Crenshaw	4322	Pummelos	3129
Melon Galia	4326	Pumpkin	4855
Melon Orange Flesh	4327	Pumpkin Big Mac	3130
Mexican Green Onions	4836	Pumpkin Cinderella	23320
Mexican Squash	4760	Pumpkin Pie	3134
Mint	4896	<b>Q</b> Quince	4447
<b>N</b> Nectarines White	3035	<b>R</b> Radish Daikon	4598
Nectarines Yellow	4378	Radish w/ Top	4089
<b>O</b> Okra	4655	Rappini	4547
Onion Yellow	4093	Rutabaga	4747
Onions Green	4068	<b>S</b> Shallots	4662
Onions Mexican Green	4659	Snap Peas	4675
Onions Red Jumbo	4082	Snow Peas	4092
Onion Sweet Brown	4161	Spinach Bunched	4090
Onions White	4663	Squash Acorn Green	4750
Orange (Cara Cara)	3110	Squash Acorn Gold	4751
Orange Navel	4012/3107	Squash Banana	4757
Orange Valencia	4382	Squash Butternut	4759
Onions (Shallots)	4662	Squash Carnival	3142
<b>P</b> Papaya Brazilian	3111	Squash Castillo	4785
Papaya Maradol	3112	Squash Chayote	4761
Papaya Hawaiian	4394	Squash Delicata	53356
Parsley Curly	4900	Squash Kabocha	4769
Parsley Italian	4901	Squash Italian	4067
Parsnip	4672	Squash Mexican	4760
Peaches Donut	3113	Squash Sweet Dumpling	4764
Peaches White	4400	Squash Spaghetti	4776
Peaches Yellow	4038	Squash Yellow	4784
Pears Bartlett	4421	Sugar Cane	87714
Pears Apple	4408	Sweet Potatoes	4091
Pears Bosc	4026	<b>T</b> Tamarindo Fresh	4448
Pears D'Anjou	4416	Tangerines Fairchild	4452
Pears Red	4417	Tangerines Honey	4453
Peppers Anaheim	4677	Tangerines Minneola's	4383
Peppers Jalapeno	4693	Tangerines Satsuma	3029
Peppers Habanero	3125	Tangerines Sunburst	4449
Peppers Pasilla	4701	Tomatillos	4801
Peppers Red Fresno	4694	Tomato 5x5	4064
Peppers Serrano	4709	Tomato Cluster	4664
Peppers Yellow	4772	Tomato Grape	4850
Persimmon	4428	Tomato Hot House	4798
Piloncillo (Cane Sugar)	4873	Tomato Roma	4087
Pineapple Gold	4029	Tomato Large Salad	4064
Plums Black	4040	Turnips	4812
Plums Red	4042		

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## Fresh | Packaged Produce Codes

<b>V</b> Verdolagas	4822	<b>C</b> Celery & Onion Diced 10z	48810
<b>W</b> Watercress	4815	Celery Cool Cut	48754
Watermelon Mini Seedless	4331	Celery w/ Peanut Butter Dip	48772
Watermelon Seedless	4032	Celery Stick Aqua Pack	48634
<b>Y</b> Yams Garnet/Red	4817	Cilantro 4z	98492
Yucca Root	4819	Clementine Tangerines	30500
<b>Z</b> Zucchini	4067	Coleslaw 16z	47007
<b>Packaged Produce Codes</b>			
<b>A</b> Alfalfa Sprouts 4z	53532	Coleslaw 5lb	48536
Apple Fuji 3lb Bag	48784	Corn Bi-color 8pk	48956
Apple Fuji 8ct Clamshell	48820	Cranberries	53644
Apple Gala 3lb Bag	48732	Cucumber 3ct	48647
Apple Gala 8ct Clamshell	48829	<b>F</b> Fruit Frenzy	49184
Apple Granny Smith 3lb Bag	48742	Fruit Mixed Bag 5lb	48655
Apple Granny Smith 8ct Clam	48821	Fruit Platter GH	31143
Apple Red Delicious 3lb Bag	98657	Fruit Bowl GH	31144
Apple Red Delicious 8ct Clam	48838	<b>G</b> Garlic 3ct Mesh	43755
Apple Sliced Clamshell	48905	Garlic 5ct	45219
Apple Tray w/ Dip	49153	Garlic 5lb	53896
Avocado Bag 4ct	21248	Garlic Minced 8z	47120
<b>B</b> Bean Sprouts 12z	43759	Garlic Minced 32z	47121
Bell Pepper Green 4ct	48571	Guacamole Avo Classic 14z	48907
Bell Pepper Green 6ct	48680	Guacamole Avo Spicy 14z	48906
Bell Pepper Mixed 4ct	48720	Guacamole Spicy Mix	98671
Blueberries 4.4z	53645	Grapefruit 5lb	48708
Blueberries	30718	Grape Green Seedless Clam 2lb	48607
Blueberries 18oz	53900	Grape Red Seedless Clam 2lb	48608
Blackberries 12z	32172	Greens Collard	49110
Blackberries 1/2pint	53648	Greens Mustard	49112
Broccoli Florets 2lb	48546	Greens Turnip	49113
Broccoli Slaw 2lb	81042	<b>L</b> Lemons 2lb	48123
<b>C</b> Cabbage Head Wrapped	80881	Lettuce Butter Leaf Live	52920
Carrots 1lb	53169	Lettuce Iceberg Wrapped	24022
Carrots 2lb	53171	Lettuce Mixed Baby Greens	53114
Carrots 5lb	53173	Lettuce Romaine Hearts 3ct	48737
Carrots Baby Peeled 1lb	53201	Lettuce Shredded 5lb	48534
Carrots Baby Peeled 2lb	53241	Lettuce Sweet Baby	43813
Carrots Cool Cut	48769	Lettuce Baby	53115
Carrots Juice (Horse) - 25lb bag	54379	Lime Key 1lb	53724
Carrots Organic 5lb	53155	Lime 2lb	48124
Carrot Stick Aqua Pack	48646	<b>M</b> Milpero	48806
Celery 2ct	48658	Mushrooms Baby Portabella	53379
		Mushrooms Portabella	53383

## Packaged Produce Codes

<b>M</b> Mushrooms Shitake	53385	Salad Perfect Harvest	43804
Mushrooms Sliced	53377	Salad Santa Barbara 2lb	48638
Mushroom Large 16z	48670	Salad Southwest 13z	43802
Mushrooms White 8z	53378	Salad Spinach Party Bowl	48566
<b>N</b> Nopalitos Chopped	54393	Salad Summer	43806
Nectarines Clamshell 2lb	48609	Salad Tender Garden Blend	43810
<b>O</b> Onion & Celery Diced 7z	54537	Salad Ultimate 11.3z	43803
Onion Brown Med 5lb	48568	Salad Very Veggie	43812
Onion Brown Sweet 3lb	48107	Spinach Baby (Clamshell)	53107
Onion Diced 48z	48552	<b>S</b> Spinach Baby Blend	53098
Onion Green 1lb	98490	Spinach Microwaveable	21504
Onion Red 5lb	48961	Strawberries 1lb	53647
Onion Red Diced 7z	54536	Strawberries 4lb	48780
Onion Red Sliced 6z	54532	Sugar Cane	4828
Onion White 5lb	48963	<b>T</b> Tangerine Clementine 3lb	66735
Orange 5lb	48641	Tomatillo 1lb	41775
<b>P</b> Party Stick Aqua Pack	48649	Tomato 5lb	48541
Peaches Clamshell 2lb	32330	Tomato Large 4ct	48639
Pepper Jalapeno	48807	Tomato Cherry	53331
Pepper Milpero	48806	Tomato Cherubs	53360
Plums Clamshell 2lb	47226	<b>V</b> Vegetable Medley	48550
Potato Baker 5lb	48846	Vegetable Stir Fry	99181
Potato Red 5lb	48699	Veggie Tray w/ Dip	48538
Potato Red Baby 2lb	53403	<b>Z</b> Zucchini Tray	48660
Potato Russet 5lb	4731 / 53395		
Potato Russet 10lb	4502 / 48554		
Potato Yellow 2lb	53401		
<b>R</b> Raspberries 6z	53646		
Raspberries 12z	22339		
<b>S</b> Salad 7 Lettuce Blend	43811		
Salad Apio Asian 34z	48865		
Salad Asian Island Crunch	43805		
Salad Cesaer 2lb	48630		
Salad Classic Romaine	43808		
Salad Garden 1lb	85733		
Salad Garden 3lb	48537		
Salad Grand Parisian 1lb	48054		
Salad Greener Selection	43809		
Salad Hearts of Romaine	43815		
Salad Hearty Italian	43807		
Salad Just Lettuce	43814		

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## Organic Produce Codes

<b>A</b> Anise / Fennel	53522	Berry - Blackberries	30849
Apple Fuji 3lb Bag	31195	Broccoli	53145
Apples - Cameo Bag 12/3	66731	<b>C</b> Cabbage - Green	53194
Apples - Fuji Apples	54542	Cabbage - Red	53197
Apples - Gala Bag 12/3lb	53651	Carrots anic 5lb	53155
Apples- Gala	54533	Carrot - 1 lb Bag	43743
Apple Granny Smith 3lb Bag	48743	Carrot - 15 lb Bag Juice	53165
Apples - Granny Smith	53660	Carrot - 5 lb Bag	53155
Apples - Pink Lady	43770	Carrot - Bag Baby Peeled	53157
Apple Red Delicious 3lb Bag	48745	Carrot - Bag Baby Peeled Snack Pack	53161
Apples-Red Delicious	53654	Carrot - Table	53163
Arrugula - Bunch	53473	Carrot - W/Top	53159
Avocado Hass	53725	Cauliflower	66765
Avocado Hass 20/3ct	66750	Celery - Small	53181
<b>B</b> Baby Spinach Salad-Clam	48540	Celery Hearts	53183
Baby Romaine Salad-Clam	48739	Chard - Green	43741
Baby Spinach Blend Clam	53098	Chard - Rainbow	53134
Baby Arugula Blend Clam	53099	Chard - Red	43848
Baby Spinach Clamshell	53107	Cilantro	53485
Baby Greens Mixed Clam	53114	Collard Greens	53135
Baby Lettuce Clamshell	53115	Cucumbers	53429
Baby Romaine Clamshell	53116	<b>D</b> Daikon Radish - Bulk	53123
Banana	53633	Dandelion - Red	53136
Bell Peppers - Green	43744	<b>G</b> Grapefruit	53708
Bell Peppers - Red	55614	Green Onions	53411
Bell Peppers - Yellow	43745	<b>K</b> Kale - Curly Kale	54298
Beets - Bulk Gold	53119	Kale - Red	53139
Beets - Bulk Red	53120	<b>L</b> Leeks	53412
Beets - Red W/Top	53121	Lemons 95ct	29540
Beets- Gold W/Top	53118	Lettuce - Green Butter	52900
Bok Choy	53193	Lettuce - Green Leaf	52901
Berry - Raspberries	53642	Lettuce - Red Leaf	52904
Berry - Strawberries	53899	Lettuce - Romaine	52907
Berry- Blueberries	53900		

**Organic Produce Codes**

<b>M</b>	Mango	53891	<b>T</b>	Tomatoes - Cherry	53322
	Mustard Greens	53140		Tomato - Grape	53326
<b>O</b>	Onions - Green	53411		Tomato - Mix Medley	53321
	Onions - Red Jumbo	53414		Tomatoes - Cluster	53323
	Onions - Yellow Bag	52916		Turnips	53126
	Onions - Yellow	53413		Yams-Garnet Vexar Bag 10/3#	66686
	Oranges Navel - 10/4lb	31158			
	Oranges Navel	30957			
	Oranges Valencia	53710			
	Orange Valencia- 10/4lb	54329			
<b>P</b>	Parsley - Curly	53486			
	Parsley - Italian	53488			
	Parsnips	53129			
	Pears-Anjous	53684			
	Pears-Bartlett	53880			
	Pears-Bosc	53683			
	Peppers-Mini Sweet	55621			
	Pineapple	53617			
	Potato - Gold 3#	53940			
	Potato - Russet	53391			
	Potato - Russet 3#	53938			
	Potato - Russet 5#	53390			
	Potato -Red 3#	53939			
<b>R</b>	Radish - W/Top	53124			
	Romaine Heart Leaves	34500			
	Romaine Hearts-Package	52948			
	Rutabagas	53125			
<b>S</b>	Salad Herb Clamshell	53117			
	Spinach - Bunch	52912			
	Spring Mix - Clam	48539			

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**Other Produce Codes**

<b>Bulk Nuts</b>			<b>Dried Spices</b>	
Almonds	4924		Cane Sugar	54423
Brazil	4926		California Dry Chile	4721
Filberts (Hazel Nut)	4928		Canela Entera (Cinnamon Sticks)	87592
Mixed Nuts	4929		Chili Arbol	4858
Pecans	4936		Chili CA (CA Chili Pods)	55561
Walnuts Jumbo	4943		Chili Guajillo	4859
<b>Fresh Herbs</b>			Chili Japones (Red Peppers)	4695
Beets Organic	53121		Chili Pasilla Ancho	4703
Cinnamon	54424		Cinnamon	4714
Garlic	53428		Doritos Wheels	4856
Marjoram	53514		Jamaica (Hibiscus Flower)	4857
Oregano	53499		NM Chili Pods (HOT)	87598
Rosemary	53509		NM Chili Pods (MILD)	87595
Sage	53510		Piloncillo	4712
Tarragon	53515		Tamarindo	4715
Thyme	53511		<b>Salad Dressings</b>	
Wheat Grass	53551		<b>11.5 oz</b>	
<b>Beans</b>			Balsamic Vinaigrette	53568
Black Beans	3176	54465	Blue Cheese Vinaigrette	53571
Fava Beans	4528	87691	Italian Vinaigrette	53585
Peruvian Beans	3170	54332	Raspberry Vinaigrette	53596
Pinto Beans	3172	54296		
<b>Rice</b>			<b>12oz</b>	
Long Grain Rice	3171	54297	Creamy Ranch	53592
<b>Baked Goods</b>			Ranch Homestyle Dip	53593
Donuts	637922		Bleu Cheese	53569
Donuts (1 dozen)	637902		Bleu Cheese Lite	53570
Danish	637882		Caesar	53574
Muffins	637882		Coleslaw	53576
Rolls	637442		Honey Mustard	53584
Bagels	637522		Ranch Buttermilk	53604
<b>Soup Bar</b>			Thousand Island	53567
Small Soup	44993			
Large Soup	64086			
<b>Olive Bar</b>				
All Olives	640362			
<b>Mexican Sweet Bread</b>				
Bulillo	92411			
Dulce	92412			
Telera	92413			

**Portion Control Chart**

Item	Item Size	# of Servings	Serving Size
Soda	2 liter	6	10 oz
Wine	750 ml	6	4 oz
	1.5 liter	12	4 oz
Keg Beer	¼ keg	62 / 83 / 124	6 oz / 12 oz / 8 oz
	½ keg	124 / 165 / 248	6 oz / 12 oz / 8 oz
Ice Cream	3 gallon	90-95	½ cup
	5 quart	35-40	½ cup
Sheet Cake	11"x 18"	45-50	2" square
Pie	10"	6-8	1 slice
Salads	5lb / 9lb	16 / 29	¾ cup
Salad Dressing	1 gallon	64	2 oz
Boneless Meat	5lb	10-13	6-8 oz
Turkey	20lb	30-40	6-8 oz
Chicken Wings	4lb	16-21	3-4 oz pieces
Lasagna	6lb	12-16	6-8 oz
Hamburgers	10lb	40, 50, or 60	1 pattie
Hot Dogs			
All meat 6" 4/1	10lb	40 / case	1 piece
All meat 6" 6/1	10lb	60 / case	1 piece
Chili (#10 Can)	5lb	20	¼ cup
Condiments	1 gallon	250	1 Tablespoon
Popcorn	4lb	64	1 oz
Nacho Chips	5lb	53	1.5 oz
Potato Chips	2lb	32	1 oz

General Serving Guidelines	Wine & Champagne	Measurements
<b>Entrees</b> - 4 oz per person	375 ml = ½ bottle (12.8 oz)	8 fluid ounces = 1 cup
<b>Meat</b> - ½ lb per person	750 ml = 1 bottle (25.6 oz)	1 pint = 2 cups
<b>Side Dishes</b> - 4 oz per person	1 liter = 1.5 bottles (32 oz)	1 quart = 2 pints
<b>Beverages</b>	1.5 liters = 2 bottles/Magnum (51.2 oz)	4 cups = 1 quart
2 drinks per person (1st hour)	3 liters = Half gallon (64oz)	1 gallon = 4 quarts
1½ drink per person each hour thereafter	4 liters = Gallon (128 oz)	500 ml = Pint (16 oz)
<b>Red Wine</b> - 4 oz per person	187 ml = Split (7 oz)	750 ml = Fifth (25.6 oz)
<b>White Wine</b> - 6 oz per person		1 liter = Quart (32 oz)
<b>Soda / Water</b> - 10-12 oz per person		1.75 liter = Half gallon (64oz)

**Procedure at time of sale**

**Important:** Do not void the item from the display screen. **A supervisor keyflick is required to complete the procedure.**

1. Scan the item which charged the incorrect price
2. Scan the bar code below
3. The system will prompt you to input a value- input the value that was scanned in step 1
4. Continue with the customer's order and accept payment.

**Note:** The bar code below has a negative value and will remove whatever value the cashier inputs into the register, which should only be the price the item was scanned for. The customer must still pay any tax (and CRV for California customers) that may apply. Our policy states that it only applies to items that scan HIGHER than the posted price, limit one of each item.



**Procedure after transaction has been completed**

If the customer discovers the error after the transaction is complete, use the following procedure. Customer **MUST** provide a receipt, no exceptions. **A supervisor keyflick is required to complete the procedure**

1. Scan the item which charged the incorrect price
2. Scan the bar code above
3. The system will prompt you to input a value- input the value that was scanned in step 1
4. Tender the order and ask the customer if they would like a cash refund or a credit to their account (in the event a credit card was used.)

**Note:** DO NOT credit back tax or CRV. The customer must still pay any tax (and CRV for California customers that may apply. Our policy states that it only applies to items that scan higher than posted price, limit one of each item.

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**Smart & Final Charge Procedures**

<b>601246000</b>	<b>10</b>	<b>369555</b>
S & F Charge Prefix All cards with begin with these 9 digits	Region Info 10=So Cal S&F 20=No Cal S&F 60=Cash & Carry	Account Number

**Procedures:**

- At the start of the transaction, enter the customer's card number.  
**Example:** If the card number is 60124600010369555, enter the "400" prefix and then the last 8 digits of the account number: **40010369555**
- Scan all of the customer's items.
- Once you have finished scanning all of the items hit "Payment Menu" key.
- Select "SFI Charge".
- When prompted, enter the full 17-digit account number.  
**Example:** If the card number is 60124600010369555, enter **60124600010369555**
- If prompted, enter the purchase order number provided by the customer. DO NOT enter the charge account number.
- Once approved, have the customer sign the card reader.

**Remember:**

Customers must have proper documentation to validate the purchase order.

The Purchase Order number and the shopper's full name must be presented on business letterhead.

If you notice that any discounts are not applying with the customer's account number or you have any other issues processing payment, contact the Credit Department.

**Turkey Discount Procedures**

**10 Turkeys or LESS (After the 10th Turkey you must use the procedures for ringing a case)**

- Scan the product or enter the 5 digit Smart & Final code using the suffix 2
- Continue scanning or PLU ringing each individual turkey.
- When the transactions has reached 10 or more turkeys the 10% discount will be given automatically.

**11 Turkeys or MORE**

**If there are other products in the basket that qualify the customer for a \$0.49 per pound turkey, the first case must be rung up individually (not by the case). Please note that the price of the turkeys are not included towards the \$25.00 minimum purchase. Ring up the turkeys first and do a subtotal when all the turkeys are done to make it easier to calculate the discounts.**

- Enter the 5-digit SFI code with a suffix "1" and hit ENTER. (Do not use the suffix "2" and enter a case weight, the suffix 2 will give the discount automatically)
- Select the "Change Quantity" option on the screen and enter the number of cases being purchased.
- Enter 5067 with suffix 1.
- Orders of 10 turkeys or more receive a 10% discount. Manually calculate the 10% discount and enter it **The maximum amount that can be entered is \$99.99. If the amount exceeds the maximum then it has to be entered multiple times. For example if the amount is \$110.00, enter the coupon PLU, enter \$99.99, then enter the coupon PLU, enter \$10.01.**
- Tender the transaction.

Fold Here

- Turn the charging base over and use a pointed object to press the clip on the cable where it connects to the base. It unplugs like a phone cable.
- Unplug it and plug it back in.
- Remove the screw on the bottom of the gun handle with a Phillips screwdriver.
- Pull the battery cover up from the screw hole side. (There is a tab that inserts at the top of the cover.) **Don't lose the screw.**
- Remove the battery and reinsert the battery several times to break the connection and clear the terminal then replace the cover with a Phillips screwdriver.
- Place the register gun back in the cradle.
- If it emits a laser, but does not read correctly, reprogram the gun.
- Follow the instructions on the reprogram sheet exactly. You can try it more than once if you aren't successful the first time.

**3820 LED Sequences and Their Meaning (The Gun)**

LED Indication	Beeper Indication	Cause
Normal Operation		
Red Flash	None	Battery Low
Green Flash	1 beep	Successful communication
Red blinking	3 beeps	Failed communication
Menu Operation		
Green Flash	2 beeps	Successful menu change
Red blinking	3 beeps	Unsuccessful menu change

**2020-5B LED Sequences and Their Meaning (The Base)**

System Condition	System Status Indicator (Red LED)
Power On/System Idle	LED is on
Power On/Diagnostic Error	Blink LED for long duration, pulsing
Receiving Data (2020-5B only)	Blink LED for short duration, multiple pulses
Light located on the right	

Charge Condition	Charge Status Indicator (Green LED)
Scanner inserted into base	Three flashes
More than 80% charged	On continuously
30% to 80% charged	Slow flash, 1 second on, 1 second off
Less than 30% charged	Fast flash, 300 mSec on, 300 mSec off
Light located on the left	

**Scan 1st**



Override Locked Scanner  
(Single Scanner)

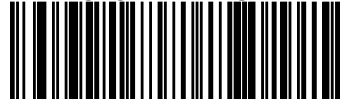
**Scan 2nd**



Override Locked Scanner  
(Single Scanner)

Place the gun in the cradle until it quits chirping and scan Factory Default below.

FACTORY DEFAULT



Place the gun BACK in the cradle until it quits chirping and scan all the bar codes below.

Matrix RS232, 9600 baud, 7 bit, even parity, 1 stop



Matrix EAN-8 Prefix 'FF'



Matrix EAN-13 Prefix 'F'



7837-1300 UPC-A Prefix A



Matrix C128 Prefix B3



Matrix UPC-E Expand, no ckdig



Matrix 11-digit UPC-E ID 'A'



7837-1300 add CR



**California**

Alhambra	725 E. Main Street	626-281-2049
Anaheim	630 N. Euclid Street	714-956-7981
Bakersfield	1725 Golden State Hwy	661-326-7945
Bakersfield	3400 White Lane	661-832-4540
Bakersfield	2749 Calloway Dr. #500	661-589-2579
Baldwin Park	3123 Baldwin Park Bl	626-337-1434
Banning	2971 W. Ramsey St.	951-849-5658
Bell	5029 E. Florence Ave	323-562-3421
Bishop	1180 N. Main Street	760-873-7181
Blythe	301 N. Main Street	760-922-2326
Burbank	3708 W. Burbank Blvd	818-562-3234
Camarillo	389 Arneil Road	805-383-1020
Carson	20410 Susana Road	310-762-2536
Chatsworth	10340 Mason Avenue	818-772-2021
Chino	12164 Central Ave.	909-627-7687
Chula Vista	3141 Main Street	619-427-0202
Citrus Heights	8481 Auburn Blvd.	916-729-0689
City of Industry	18204 E. Gale Avenue	626-965-0483
Clovis	534 Shaw Avenue	559-298-4057
Compton	1125 E. El Segundo Blvd.	323-569-7148
Corona	760 N. Main Street	951-737-4151
Costa Mesa	707 W. 19th Street	949-548-8473
Daly City	6967 Mission Street	650-997-3151
Delano	1804 Girard Street	661-725-0868
El Centro	1290 N. Imperial Ave	760-352-0811
El Monte	11110 Ramona Blvd.	626-443-1381
Encino	16847 Ventura Blvd	818-789-0242
Fontana	17000 Foothill Blvd	909-429-9800
Fresno	631 H Street	559-264-3514
Fresno	5700 N. Blackstone Ave.	559-439-5954
Fresno	3330 West Shaw Avenue	559-275-3250
Gardena	1550 W. Redondo Beach Blvd	310-324-8991
Gilroy	270 E 10th St	408-846-7020
Hanford	888 E. Lacey Blvd.	559-584-8749
Hayward	1094 Suiro St.	510-781-0865
Hemet	2525 W. Florida Ave.	951-658-4791
Hesperia	15111 Bear Valley Road	760-947-9217
Highland Park	6060 Figueroa Street	323-258-2199
Inglewood	10100 S. Crenshaw Blvd	323-779-9966
Inglewood	1575 Centinela Ave.	310-673-4997
Irvine	14417 Culver Dr.	949-726-9402

Fold Here

Lemon Grove	7117 Broadway	619-668-0220
Lodi	215 E Lodi Avenue	209-365-6713
Long Beach	1320 Atlantic Ave.	562-218-0991
Long Beach	1755 Ximeno Avenue	562-494-6208
Los Angeles	11221 W. Pico Blvd	310-473-0344
Los Angeles	1835 S. La Cienega	310-558-0576
Los Angeles	8137 S. Vermont St.	323-758-5734
Los Angeles	2308 E. 4th Street	323-268-9179
Los Angeles	2949 W. Pico Blvd.	323-732-9101
Los Angeles	3607 S Vermont Ave.	323-733-5875
Los Angeles	2929 Crenshaw Boulevard	323-730-8300
Los Angeles	1216 Compton Ave	213-747-6697
Los Angeles	2720 Beverly Blvd.	213-382-6434
Los Angeles	10113 Venice Blvd.	310-559-1722
Los Angeles	5555 Wilshire Blvd	323-939-0946
Merced	1425 Martin Luther King Jr. Way	209-385-2200
Modesto	801 9th Street	209-526-4115
Modesto	2900 Standiford Ave. Suite 15	209-525-9357
Monrovia	266 E. Huntington Drive	626-358-3261
Mountain View	141 E. El Camino Real	650-962-1092
Murrieta	25060 Madison Ave.	951-698-8495
National City	1220 Plaza Blvd.	619-477-4126
Norwalk	10935 Firestone Blvd.	562-863-7057
Oakland	901-933 Broadway	510-251-8221
Oakland	1243 42nd Ave.	510-536-7494
Ontario	907 E. Holt Blvd.	909-986-7167
Oxnard	2059 N. Oxnard Blvd.	805-988-0077
Pacoima	10893 San Fernando Road	818-896-6212
Pasadena	401 N. Fair Oaks	626-568-8446
Pasadena	3299 E. Colorado Blvd.	626-396-9677
Pleasant Hill	2100 Contra Costa Blvd	925-521-1093
Pomona	160 West Willow St.	909-622-3321
Porterville	1289 W. Olive Avenue	559-784-1449
Rancho Cucamonga	8675 Baseline Road	909-948-5366
Rancho Palos Verdes	28500 S. Western Ave.	310-832-4179
Redlands	1720 W.Redlands Bl	909-792-1528
Redondo Beach	332 S. Pacific Coast Hwy.	310-540-7344
Redwood City	1185 Broadway St.	650-306-2450
Riverside	3310 Vine Street	951-341-8230
Riverside	4039 Tyler Street	951-352-5715

California		
Sacramento	4820 Madison Ave.	916-344-3921
Sacramento	2431 28th Street	916-451-0416
Sacramento	6340 Stockton Blvd.	916-428-4454
Sacramento	1734 Watt Avenue	916-484-7402
Salinas	319 E. Market Street	831-754-1068
San Bernardino	332 W. Baseline	909-889-0481
San Diego	6235 El Cajon Blvd.	619-286-0688
San Diego	5195 Clairmont Mesa Blvd.	858-541-2090
San Diego	720 15th Street	619-239-3377
San Diego	2804 Midway Drive	619-223-5381
San Diego	8145 Mira Mesa Blvd	858-689-6242
San Francisco	355 Bayshore Blvd.	415-642-0499
San Francisco	350 Seventh Ave.	415-751-9951
San Jose	5281 Prospect Road	408-517-8803
San Jose	2152 Monterey Road	408-271-7860
San Luis Obispo	277 Higuera Street	805-543-5341
San Marcos	770 W. San Marcos Blvd.	760-510-1855
San Mateo	1840 S. Norfolk St	650-345-1335
San Pablo	13110 San Pablo Avenue	510-233-1756
San Rafael	935 Andersen Dr.	415-259-0285
Santa Ana	3430 S. Bristol St.	714-549-1122
Santa Barbara	217 E. Gutierrez St.	805-564-8855
Santa Clara	2065 El Camino Real	408-296-3293
Santa Clarita	23640-B Lyons Ave.	661-255-9822
Santa Maria	1721 South Broadway	805-925-6730
Seaside	1560 Canyon Del Rey Blvd.	831-393-0250
Simi Valley	1856 B Erringer Road	805-582-9231
So. San Francisco	249 Kenwood Way	650-737-0915
Stockton	147 N. Wilson Way	209-464-3829
Sunnyvale	1265 S. Mary Ave.	408-245-4423
Thousand Oaks	2222 W. Hillcrest Drive	805-375-1358
Torrance	21600 S. Vermont Ave	310-328-3023
Torrance	2775 Pacific Coast Highway	310-539-3526
Tujunga	6555 Foothill Blvd.	818-352-9399
Tulare	1019 E Prosperity Ave.	559-686-6951
Valencia	28207 Newhall Ranch Rd.	661-775-1416
Vallejo	3901 Sonoma Blvd.	707-644-4281
Van Nuys	7815 Van Nuys Blvd	818-780-7222
Venice	604 Lincoln Blvd.	310-392-4954
Ventura	2750 E. Main St.	805-643-5556

Visalia	600 W. Center Street	559-625-9044
W. Hollywood	1041 Fuller Avenue	323-876-0421
W. Los Angeles	12210 Santa Monica Blvd.	310-207-8688
Whittier	11460 E. Washington Bl.	562-695-1093

### Arizona

Bullhead City	2561 Highway 95	928-758-1505
Glendale	7720 W. Bell Road	623-487-4862
Mesa	60 S. Stapley Drive	480-649-7025
Phoenix	1450 N. 43rd Ave.	602-353-0592
Phoenix	2742 E. Indian School Road	602-224-6118
Phoenix	7750 N. 35th Avenue	602-841-2355
Scottsdale	2441 N. Scottsdale Rd.	480-945-6644
Scottsdale	13802 N. Scottsdale Rd. Ste #110	480-948-4807
Tempe	1737 E. Broadway, Ste #104	480-968-8404
Yuma	276 E. 16th Street	928-329-9985

### Nevada

Henderson	10050 S. Eastern Ave. Ste 100	702-896-0269
Las Vegas	4439 W. Charleston Blvd.	702-878-4104
Las Vegas	2305 Bonanza Road	702-366-9500
Las Vegas	4213 E. Boulder Highway	702-435-1155
Las Vegas	1435 E. Tropicana	702-739-6144
Las Vegas	8485 W. Sahara Ave.	702-255-2338
N. Las Vegas	365 W. Craig Rd.	702-633-6064

### SmartCo Stores

Lake Forest	23631 A El Toro Rd.	949-770-8281
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Fold Here

Extra Stores		
Bellflower	15930 Bellflower Blvd	562-920-6268
Buena Park	7930 Valley View St.	714-521-3680
Capistrano Beach	34091 Doheny Park Rd	949-240-4641
Covina	114 N. Azusa Avenue	626-915-6619
El Cajon	1090 Fletcher Parkway	619-562-4151
Encinitas	479 Encinitas Blvd.	760-753-6760
Escondido	395 N. Escondido Blvd.	760-746-5490
Fremont	3171 Walnut Avenue	510-790-7188
Fullerton	2475 E. Chapman	714-441-1069
Glendale	1855 W. Glenoaks Blvd.	818-242-2486
Glendale	210 N. Verdugo Road	818-243-4239
Granada Hills	16210 Devonshire Street	818-892-3338
Huntington Beach	6882 Edinger Avenue	714-842-4637
Huntington Beach	9062 Adams Ave	714-968-3804
La Habra	1941 W. Imperial Hwy	562-690-4516
Lakewood	4237 Woodruff Avenue	562-429-0500
La Quinta	79-770 Highway 111	760-342-1646
Lawndale	15205 Hawthorne Blvd	310-973-2355
Lincoln Heights	2511 Daly Street	323-539-2400
Los Angeles	939 N. Western Ave	323-466-9289
Lynwood	10833 Long Beach Blvd.	310-631-8639
Montebello	855 Wilcox	323-888-4204
Moorpark	864 Los Angeles Ave	805-523-2136
North Hollywood	6601 N. Laurel Canyon Blvd.	818-982-6202
Oceanside	1737 Oceanside Blvd.	760-439-3489
Orange	1401 E. Katella Ave.	714-771-1470
Palm Springs	5001 Ramon Road, Bldg 4	760-322-8639
Palmdale	39212 10th St. West	661-947-2121
Pleasanton	5775 Johnson Drive	925-730-0101
Reno	365 E. Plumb Lane	775-322-7905
Riverside	2744 Canyon Springs Pkwy	951-413-6003
Riverside	5205 Arlington Avenue	951-689-1880
San Jose	1783 Hillside Ave.	408-264-0454
Santa Ana	1523 W. 17th Street	714-954-0721
Stanton	7050 Katella Avenue	714-799-2058
Stockton	744 West Hammer Lane	209-952-1030
Union City	31070 Dyer Street	510-475-2633
Winnetka	7224 Mason Avenue	818-274-0111
Woodland Hills	22631 Ventura Blvd	818-225-9590

Use this space for your notes...