

**MA Pre-Test****Multiple Choice**

Identify the choice that best completes the statement or answers the question.

- \_\_\_\_\_ 1. A medical assistant in a busy pediatric office draws up a patient's medication for injection, but she is called to another room to assist a physician for a procedure. Which of the following should the medical assistant do
- a. Leave the injection in the patient exam room until she is done with the physician
  - b. Hold on to the injection until she finishes the physician's task
  - c. Ask her co-worker to administer the injection
  - d. Leave the injection on the counter on a labeled index card.
- \_\_\_\_\_ 2. A medical assistant was ordered by a physician to obtain a blood specimen on a patient who has had a mastectomy. Which of the following is the appropriate action to take?
- a. Draw the sample from the arm opposite the mastectomy
  - b. Use a site distal to the antecubital fossa on the same side as the mastectomy
  - c. Draw the sample without using tourniquet
  - d. Use a smaller gauge needle or butterfly needle to obtain the blood specimen.
- \_\_\_\_\_ 3. A patient's recent lab results show a low hemoglobin level and the patient reports fatigue. Which of the following advice should the medical assistant expect the physician to give this patient?
- a. increase the amount of fiber in the diet
  - b. decrease the amount of carbohydrates
  - c. Increase the amount of omega 3 fatty acid in the diet
  - d. Increase the amount of iron in the diet
- \_\_\_\_\_ 4. Before placing a patient in an exam room that was recently used by an MRSA patient with an open wound, the medical assistant should do which of the following?
- a. Leave the room empty for 24 hours.
  - b. Wear a mask during the visits
  - c. Use a disinfectant on the areas potentially touched by the first patient
  - d. Use an alcohol solution on critical items that came into contact with the wound.
- \_\_\_\_\_ 5. The medical assistant is performing a lavage for cerumen impaction, and the patient complains of dizziness, lightheadness, and has blood-tinged saline. Which of the following actions should the medical assistant take?
- a. Lavage until clear, 15 minutes and reassess
  - b. Notify the physician and apply direct pressure to the site
  - c. Check for perforation with the otoscope and notify the physician
  - d. Discontinue the procedure immediately and notify the physician
- \_\_\_\_\_ 6. The primary healthcare provider has prescribed Clarithromycin (Biaxin XL) 500 mg tabs PO B.I.D. x 10 days. The medical assistant knows that the medication order should be written for how many tablets?
- a. 60 tabs
  - b. 80 tabs
  - c. 20 tabs
  - d. 40 tabs
- \_\_\_\_\_ 7. Which of the following rights does the Patient's Bill of Rights guarantee?
- a. Deny payment for unsatisfactory
  - b. Refuse medical treatment
  - c. Demand choice of medication
  - d. Request hospitalization

- \_\_\_\_\_ 8. A patient newly diagnosed with tuberculosis ask the medical assistant if this infomation can be kept confidential. Under HIPPA,the medical assistant must
- a. reassure the patient that the information will remain confidential
  - b. have the patient fill out and submit the Department of Health form
  - c. report the diagnosis to the Deparment of health
  - d. Inform the patient that he is legally require to notify those he has had direct contact with
- \_\_\_\_\_ 9. A patient comes into the office,and has a syncopal episode while walking to the exam room. She is now sitting on the floor, conscious, with difficulty breathing.Which of the following actions should the medical assistant take after calling for help?
- a. Perform an ECG to rule out myocardial infarction
  - b. Check for a pulse
  - c. Administer oxygen
  - d. Assess the patient 's respiratory status.
- \_\_\_\_\_ 10. The MA has developed an allergy to the hand sanitizer at her workplace. Which of the following would address this issue?
- a. CLIA
  - b. HIPPA
  - c. OSHA
  - d. Joint Commission
- \_\_\_\_\_ 11. If the office sees a patient with Medicare and is being offered a service that is not covered, what should the office do?
- a. Inform the patient the expense will be written off
  - b. Require the patient fill out a CMS 1500 form
  - c. Have the patient sign and ABN
  - d. Provide the patient with information about secondary insurance
- \_\_\_\_\_ 12. A patient that does not look at the medical assistant in the eye while speaking is most likely demostrating
- a. that they are hearing impaired
  - b. anger at the medical assistant
  - c. that they are listening
  - d. a cultural difference
- \_\_\_\_\_ 13. A patient that enters the office with a chief complaint of N/V. Which of the following drug classification would the physican MOST likely prescribe from?
- a. Antineoplastics
  - b. Analgesic
  - c. Antupyretics
  - d. Antiemetics
- \_\_\_\_\_ 14. Patient presents with a wart that needs to be removed from her hand. Which of the following procedures is the patiet likely to undergo?
- a. Moh's surgery
  - b. electrosurgery
  - c. cryosurgery
  - d. microsugery
- \_\_\_\_\_ 15. Which of the following patients should the medial assistant attend to first?
- a. Migrane wiht vomiting
  - b. hematuria
  - c. child with 103 degree fever
  - d. asthma attack
- \_\_\_\_\_ 16. Which of the following terms best describes a healthcare acquired infection?
- a. Chronic
  - b. Community
  - c. Intermittent
  - d. Nosocomial

- \_\_\_\_\_ 17. When instructing a patient on the proper technique for using a metered dose inhaler, after shaking the inhaler and holding it upright the medical assistant should then have the patient
- a. tilt her head forward, exhale, and inhale the medication
  - b. exhale and inhale the medication rapidly twice
  - c. press down on the inhaler rapidly twice, then inhale the medication slowly
  - d. inhale the medication slowly and hold her breath for 10 seconds.
- \_\_\_\_\_ 18. Female patient was referred to the office for an abnormal Pap smear. Which of the following should the medical assistant anticipate setting up as the next step for this patient?
- a. cervical biopsy and colposcopy
  - b. cervical biopsy and D&C
  - c. cervical cryosurgery and C&D
  - d. cervical cryosurgery and colposcopy
- \_\_\_\_\_ 19. A patient enters the office with a bite from a dog. Which of the following is the first course of action that should be taken when administering first aid to this patient?
- a. check to see if the animal had had a rabies shot.
  - b. call animal control
  - c. administer tetanus toxoid
  - d. cleanse the site with soap and water.
- \_\_\_\_\_ 20. Which of the following diseases is required to be reported to the CDC?
- a. Tuberculosis
  - b. Ringworm
  - c. Influenza
  - d. Otitis Media
- \_\_\_\_\_ 21. For the average patient with normal veins needing a PT/PTT, a CBC and a metabolic panel, which of the following collection methods is preferred?
- a. capillary
  - b. syringe
  - c. winged infusion
  - d. evacuated tube
- \_\_\_\_\_ 22. A patient comes into the office for a deep laceration with purulent drainage. The physician has ordered a wound culture. Which of the following should the medical assistant do when collecting the specimen?
- a. Refrigerate the swab prior to transport
  - b. Scrape the sterile swab around the wound
  - c. Insert the sterile swab into the wound.
  - d. Clean the site with 70% isopropyl alcohol prior to collection
- \_\_\_\_\_ 23. Which of the following of the following pain relievers should be given to a child suffering from chicken pox?
- a. Naproxen
  - b. Ibuprofen
  - c. Aspirin
  - d. Acetaminophen
- \_\_\_\_\_ 24. The medical assistant would have to reschedule which of the following patients for a blood draw?
- a. Patient with lipid orders who has recently taken his cholesterol medication
  - b. Patient with a CMP order who drank water and hour ago
  - c. Patient with CBC order who has not fasted
  - d. Patient with GTT orders who has not fasted
- \_\_\_\_\_ 25. The physician orders a throat culture, sputum culture, and an injection of Ceftriaxone (Rocephin) for a patient with a sore throat. After completing the procedures, which of the following should the medical assistant dispose of in a biohazard waste bag?
- a. the used syringe
  - b. the used tongue depressor
  - c. the used gloves
  - d. the used exam table paper

- \_\_\_\_\_ 26. The medical assistant has just performed a venipuncture on an adult patient who is currently using Coumadin. Which of the following types of bandages should be applied to the site?
- a. gauze with a self-adhering wrap
  - b. non-latex adhesive
  - c. cloth adhesive
  - d. paper tape with a gauze pad
- \_\_\_\_\_ 27. The medical assistant is instructing a patient to avoid applying a transdermal patch to more distal extremities. The patient asks why which of the following is the correct response?
- a. these areas have too much blood flow to allow for slow and even release of medication
  - b. Exposure to light in the extremities lessens the patch effectiveness
  - c. These areas do not absorb the medication well
  - d. Application in these areas often results in a greater allergic response
- \_\_\_\_\_ 28. During intake the patient explains to the medical assistant that she has recently become homeless with her three children. The medical assistant responds by saying, "You must be very frustrated, this has to be hard for you. What is she exhibiting?"
- a. Empathy
  - b. Sympathy
  - c. Reflection
  - d. Sensitivity
- \_\_\_\_\_ 29. Which of the following acts will assist a newly amputated patient return to work?
- a. Affordable Care Act
  - b. Uniform Anatomical Gift Act
  - c. Good Samaritan Act
  - d. Americans with Disabilities Act
- \_\_\_\_\_ 30. Which of the following grants the ability to perform moderate and high-complexity POL tasks?
- a. The Joint Commission
  - b. OSHA
  - c. Federal Drug Administration
  - d. CLIA
- \_\_\_\_\_ 31. The importance of CEUs for medical assistant's certification is to
- a. provide access to managerial duties
  - b. foster new and better job responsibilities
  - c. approve salary enhancements
  - d. stay abreast of medical advancements
- \_\_\_\_\_ 32. In cases that do not involve error or malpractice, when the medical assistant does not believe a physician's treatment or course of action will be effective they may
- a. suggest exploring over-the-counter remedies
  - b. refer the patient to other health care providers
  - c. not interfere with the physician's directives.
  - d. Give the patient resources for alternative treatments or options
- \_\_\_\_\_ 33. A patient telephoned the medical office requesting the medical assistant send a copy of her electronic health record to another physician. Which of the following actions should the medical assistant take?
- a. request a signed authorization of release of information from the patient
  - b. print the EMR and send the hard copy to the patient
  - c. request a signed authorization of release of information from the other physician
  - d. electronically submit the record to the other physician
- \_\_\_\_\_ 34. Which of the following agencies regulates blood-borne pathogens standards?
- a. OSHA
  - b. DOH
  - c. FDA
  - d. DEA

- \_\_\_\_\_ 35. Which of the following diseases must be reported to the CDC?
- a. MRSA
  - b. Syphilis
  - c. Pneumonia
  - d. VRE
- \_\_\_\_\_ 36. During a sterile procedure, the medical assistant should pass a sterile instrument to the physician by
- a. folding back the edge of the sterile package and extending the operator end of the instrument to the physician
  - b. folding back the edge of the sterile package and extending the patient end of the instrument to the physician
  - c. laying the unopened pouch on the sterile field
  - d. putting on sterile gloves, opening the package, and handing the instrument to the physician
- \_\_\_\_\_ 37. Which of the following is the mode of absorption into the GI tract of a drug that is given orally?
- a. Subcutaneous
  - b. Mucosal
  - c. Inhaled
  - d. Enteric
- \_\_\_\_\_ 38. A patient calls the office complaining of chest pain radiating down the arm. The medical assistant should
- a. Transfer the call to the physician immediately
  - b. tell the patient to take aspirin immediately and call back if symptoms persist
  - c. maintain contact with the patient and activate EMS.
  - d. make an immediate appointment for the patient
- \_\_\_\_\_ 39. A medical assistant is preparing a patient that is a 37 weeks pregnant and complaining of tightness in her chest for an ECG. How should this patient be positioned for the procedure?
- a. in Sims position
  - b. in semi-Fowler's position
  - c. in the horizontal recumbent position with the head slightly elevated
  - d. in the lithotomy position
- \_\_\_\_\_ 40. Which of the following is expected immediately following an intradermal injection?
- a. No visible sign of the injection
  - b. wheal
  - c. an area that is warm to the touch
  - d. induration
- \_\_\_\_\_ 41. When performing an ECG, where should the medical assistant place precordial lead V4?
- a. fifth intercostal space, midaxillary line
  - b. fourth intercostal space, midclavicular line
  - c. fourth intercostal space, midaxillary line
  - d. fifth intercostal space, midclavicular line
- \_\_\_\_\_ 42. If there is excessive lotion on a patient's skin, which of the following artifacts is MOST likely to appear on the strip?
- a. wandering baseline
  - b. asystole
  - c. somatic tremor
  - d. interrupted baseline
- \_\_\_\_\_ 43. After finishing with the ECG machine for the day, which of the following should the medical assistant do to maintain it?
- a. Remove residue from metal tips of the cables with 30% bleach solution
  - b. Wipe the cables of the machine with a soft, dry cloth.
  - c. Sterilize the cables and metal clips in a chemical sterilizing solution for 30 minutes.
  - d. Clean the cables with a disinfectant.

- \_\_\_\_\_ 44. Which of the following documents would be used for a patient to authorize another individual to make health decisions on the patient's behalf?
- a. DNR Document
  - b. Advanced Beneficiary Notice
  - c. Living Will
  - d. HIPPA Waiver
- \_\_\_\_\_ 45. The physician has ordered an outpatient test for a patient with an HMO insurance plan. The medical assistant should obtain information about the patient, the facility, the diagnosis and the procedure to obtain approval from the insurance company prior to the test. This approval is called a
- a. preauthorization
  - b. utilization review
  - c. verification
  - d. predetermination
- \_\_\_\_\_ 46. A medical assistant is preparing a patient for a 12-lead ECG. Which of the following is a correct position for the patient to be placed in?
- a. supine
  - b. dorsal recumbent
  - c. prone
  - d. Trendelenburg
- \_\_\_\_\_ 47. It was determined that a patient has a blood pressure of 170/100. The physician recommended a diet to help control the blood pressure. Which of the following diets would MOST likely be recommended?
- a. Low glycemic index
  - b. Low sodium
  - c. Restricted calorie
  - d. B.R.A.T
- \_\_\_\_\_ 48. The medical assistant is having a difficult time locating a good vein to draw blood. How many unsuccessful attempts should she make before seeking assistance from her manager or physician?
- a. four
  - b. one
  - c. two
  - d. five
- \_\_\_\_\_ 49. A patient insurance pays for up to two visits a month. A provider unnecessarily schedules an appointment for twice a month. Which of the following BEST describes this tactic?
- a. Assault
  - b. Abuse
  - c. Negligence
  - d. Battery
- \_\_\_\_\_ 50. Which of the following should be included in an office policy manual?
- a. Practice performance expectations
  - b. MSDS sheets
  - c. Risk management procedures
  - d. Handling, storage and disposal of biological waste
- \_\_\_\_\_ 51. Which of the following concepts would be when a patient has the right to make their own healthcare decisions, including life and death?
- a. Coordination
  - b. Autonomy
  - c. Beneficence
  - d. Respondeat Superior
- \_\_\_\_\_ 52. The MA is acting as scribe for the clinician. The clinician is articulating the exam findings as they are performed. However, the MA does not hear the full neurological exam. The MA should?
- a. Ask the clinician to clarify the exam results at the end of the day/shift
  - b. Document only what the MA could actually see
  - c. Document a normal exam as nothing was said and contrary to this
  - d. Ask the clinician to clarify results after leaving the exam room.

- \_\_\_\_\_ 53. The physician informs the medical assistant to obtain a stool specimen for culture and O&P on a patient who complains of bloody stools. The medical assistant should instruct the patient to
- take a stool softener the night before
  - Obtain a stool sample from the next bowel movement
  - freeze the sample before returning it
  - apply the sample to three occult stool test cards
- \_\_\_\_\_ 54. While drawing blood the medical assistant notices the patient's vein swelling, a color discoloration, and blood leaking from the site of the injection. Which of the following actions should the medical assistant take after removing the needle?
- Apply an adhesive strip to the site
  - Wash the injection site with saline
  - Apply pressure with gauze
  - Bend the arm at the elbow
- \_\_\_\_\_ 55. Which of the following sections should be part of an office safety manual?
- Point of care testing protocols
  - BLS certification records
  - Certification of waiver
  - Exposure control plan
- \_\_\_\_\_ 56. A medical assistant would conduct a therapeutic drug monitoring (TDM) blood draw for a patient taking;
- Iansoprazole(Prevacid)
  - aspirin
  - Theophylline(theo-24)
  - furosemide(lasix)
- \_\_\_\_\_ 57. The medical assistant receives a call from a patient who is concerned because a new indwelling catheter that was placed 24 hours ago has just fallen out. Which of the following should the medical assistant do?
- Instruct the patient to carefully put the catheter back into place being careful not to contaminate the area
  - Schedule an appointment to come in within several hours
  - Instruct the patient to call 911
  - Have the patient cover the area to prevent infection and inform them that it will be replaced at the next routine follow up visit
- \_\_\_\_\_ 58. Which of the following sentences is grammatically correct and contains no spelling errors?
- In case of severe weather, take all patients to the basement.
  - Do you know if Mary asked Dr. Peterson if he wants us to "move the 2012 charts to the storage room?"
  - The doctor, who is off Thursday, sees allergy patient's in the morning.
  - At present the patient wore a short leg cast with transfixation pins above the ankle.
- \_\_\_\_\_ 59. A patient with a B/P of 180/110 will MOST likely be placed on an
- antihypertensive
  - anticoagulant
  - anthelmintic
  - antihistamine
- \_\_\_\_\_ 60. A patient diagnosed with congestive heart failure presents with pitting edema of the lower extremities. Which of the following medication should the medical assistant anticipate will be prescribed?
- Furosemide(Lasix)
  - Temazepam(Restoril)
  - Acyclovir(Zovirax)
  - Cephalexin(Keflex)

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- \_\_\_\_\_ 61. An outpatient clinic has recently begun using a new piece of equipment that performs hematology testing. As part of the setup there needs to be an update to the manual that defines risks to chemical exposures due to cleaner, lyse and diluent used to complete this testing. What manual should be updated by medical assistant?
- a. CLIA
  - b. JCAHO
  - c. SDS
  - d. OSHA
- \_\_\_\_\_ 62. A patient is given a prescription for Lipitor 40mg one tab po qhs. Which of the following instructions should be given to the patient for this prescription?
- a. Take one tablet every hour
  - b. Take one tablet after meals every night
  - c. Take one tablet before meals every night
  - d. Take one tablet by mouth at bedtime
- \_\_\_\_\_ 63. Which of the following is known as a patient advocate?
- a. Coach
  - b. Teacher
  - c. Navigator
  - d. Mediator
- \_\_\_\_\_ 64. The medical assistant has just completed a successful blood draw, but in the process of removing the needle the medical assistant accidentally sticks himself. Which of the following would most likely have prevented this from happening?
- a. having sharps container close by
  - b. using the appropriate needle gauge
  - c. using an engineered safety device
  - d. withdrawing the needle at the appropriate angle.
- \_\_\_\_\_ 65. The physician orders an in house hematocrit level on an adult female to check for anemia. Which of the following is the correct site for the medical assistant to use when collecting this specimen?
- a. center of the index finger
  - b. lateral heel
  - c. center of the ring finger
  - d. lateral great middle finger
- \_\_\_\_\_ 66. The method of scheduling patients with similar appointments on a specific day or block of time is called ?
- a. wave scheduling
  - b. cluster scheduling
  - c. stream scheduling
  - d. modified wave scheduling
- \_\_\_\_\_ 67. The medical assistant has drawn up a non-narcotic IM medication that was cancelled. The correct action would now be to
- a. discard the entire syringe
  - b. date the medication, refrigerate it and use it within 7 days
  - c. label and put it back in the medication cupboard
  - d. return medication back to the multiuse vial
- \_\_\_\_\_ 68. The first three digits of the ICD code are used to
- a. make sure the procedure correlates with the diagnosis
  - b. increase the specificity of the diagnosis
  - c. identify the subcategory
  - d. locate the diagnosis in which the code can be found without specificity
- \_\_\_\_\_ 69. How many electrode are placed on a patient when performing a 12-lead ECG?
- a. 12
  - b. 3
  - c. 10
  - d. 6

- \_\_\_\_\_ 70. Touching a patient without permission is considered
- a. invasion of privacy
  - b. duress
  - c. assault
  - d. battery
- \_\_\_\_\_ 71. In order to examine a patient with build up of cerumen, the physician will require which of the following instruments?
- a. laryngoscope
  - b. otoscope
  - c. ophthalmoscope
  - d. bronchoscope
- \_\_\_\_\_ 72. A dressing is ordered for a large dog bite on the calf, but the physician does not specify the type of dressing. The medical assistant should
- a. use spiral dressing
  - b. apply a constrictive dressing
  - c. pack the wound with gauze
  - d. use a wet to dry dressing
- \_\_\_\_\_ 73. Which of the following should be included in the labeling of specimens?
- a. patient's date of birth
  - b. any medication
  - c. physician name
  - d. site of collection
- \_\_\_\_\_ 74. A patient called the office complaining about a change for services not covered by her insurance carrier. The patient previously changed her insurance carriers, but did not inform the medical office staff at her previous visit. The services were charged to original carrier and the claim was denied. The medical assistant should refer the patient to:
- a. a risk manager
  - b. a clearinghouse
  - c. the insurance carrier
  - d. the billing department
- \_\_\_\_\_ 75. A parent calls the office frantically tells the medical assistant that his child may have ingested bathroom cleaner. The parent asks to bring the child immediately to be seen by the practitioner. How should the medical assistant BEST handle this call?
- a. Tell parent to administer ipecac to induce vomiting
  - b. Tell the parent to bring the child to the office immediately
  - c. Direct the parent to contact the poison control center to handle situation
  - d. instruct parent to drive to the local hospital for medical attention
- \_\_\_\_\_ 76. Which electrode is used as a ground reference when performing a 12 lead ECG?
- a. right leg
  - b. right arm
  - c. left arm
  - d. left leg
- \_\_\_\_\_ 77. A procedure room in the healthcare facility was used for a patient with a healthcare associated infection seeking follow up for wound care. Which of the following should the medical assistant do to prepare the procedure room for the next patient?
- a. disinfect, sanitize and sterilize the room
  - b. sanitize and sterilize the room
  - c. disinfect and sanitize the room
  - d. disinfect and sterilize the room
- \_\_\_\_\_ 78. Which of the following tubes should the medical assistant draw prior to drawing a lavender tube?
- a. light blue
  - b. pink
  - c. gray
  - d. dark blue

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- \_\_\_\_\_ 79. The medical assistant needs to send a letter to a patient dismissing her from the practice. Which of the following types of letter should be sent to the patient?
- a. First class
  - b. Express
  - c. Certified
  - d. Registered
- \_\_\_\_\_ 80. A patient is prescribed an antibiotic for a UTI. This type of medication is indicated for which of the following treatment?
- a. therapeutic
  - b. replacement
  - c. preventative
  - d. prophylactic
- \_\_\_\_\_ 81. The medical assistant is opening the clinic for the day, one task involves organizing and preparing the medication and injectables in the cabinet. This includes
- a. discarding any opened medication
  - b. placing the days date on the medication
  - c. ensuring that the medication refrigerator is set at 34 degrees F
  - d. placing medication in order of expiration date
- \_\_\_\_\_ 82. Which of the following documents should be obtained prior to any invasive procedure?
- a. advanced directives
  - b. living will
  - c. PHI release form
  - d. Informed Consent
- \_\_\_\_\_ 83. Which of the following documents should be generated daily for every scheduled patient?
- a. encounter form
  - b. patient ledger
  - c. account ledger
  - d. daysheet
- \_\_\_\_\_ 84. Which of the following consents must be provided first before proceeding with an elective surgery?
- a. General
  - b. Implied
  - c. Verbal
  - d. Informed
- \_\_\_\_\_ 85. An original charge of \$1500.00 was posted, and approved amount was \$1380.00 an insurance payment of \$1104.00 was posted, what is correct regarding this transaction?
- a. UCR charge of \$1104.00
  - b. accepting assignment with WO \$120.00
  - c. accepting assignment with a WO of \$276.00
  - d. UCR charge of \$1500.00
- \_\_\_\_\_ 86. The preferred method of collecting a urine sample for UA is for the patient to
- a. collect the first void of the morning
  - b. urinated into a non-sterile specimen cup
  - c. cleanse the genital area and collect a mid stream sample
  - d. collect the urine sample over a 24 hr period
- \_\_\_\_\_ 87. A false positive for urinary nitrites can indicate the specimen
- a. was placed in the refrigerator
  - b. has been stored at room temperature
  - c. was not a clean catch
  - d. has infection due to atypical bacteria

- \_\_\_\_\_ 88. When answering the office phone the MA should
- a. log all calls from other providers and have them returned between appointments
  - b. wait for a response before putting a caller on hold
  - c. wait four rings before answering
  - d. direct request for medication refills to the provider
- \_\_\_\_\_ 89. Which of the following should be disposed of in a red bio-hazard bag?
- a. disposable vaginal speculums
  - b. butterfly set
  - c. exam table paper
  - d. ECG electrodes
- \_\_\_\_\_ 90. According to the Good Samaritan Law, emergency care is protected when
- a. it is within the scope of practice of the rescue
  - b. signs of circulation are visible and EMS does not show up
  - c. the care does not include any bodily damage to the patient
  - d. CPR doesn't include defibrillation
- \_\_\_\_\_ 91. The physician ordered blood work on a patient. Upon review of the chart, the medical assistant noticed that the patient had a unilateral mastectomy on her left side. Which of the following is the preferred site for the venipuncture?
- a. left basilica vein
  - b. right median cubital vein
  - c. left median cubital vein
  - d. right basilica vein
- \_\_\_\_\_ 92. A medical assistant prepares to collect blood from an 89-year-old patient for a PT/PTT. The medical assistant accesses and realizes that the patient's vein are thin and fragile. Which of the following is preferred technique for the medical assistant to collect this patient's blood specimen?
- a. capillary puncture
  - b. winged infusion set
  - c. arterial draw
  - d. evacuated system
- \_\_\_\_\_ 93. A patient comes in for an annual office visit for in house lab work what section of the CPT manual would be used for coding?
- a. evaluation and management (E/M)
  - b. Category II
  - c. Pathology and laboratory (P/L)
  - d. Category III
- \_\_\_\_\_ 94. Which of the following is the BEST way to avoid abandonment when a physician ends a professional relationship with a patient?
- a. call the patient and inform them of the termination
  - b. select a new provider and transfer records to the provider
  - c. send a certified letter with provider recommendations
  - d. request an attorney contact the patient to terminate the relationship
- \_\_\_\_\_ 95. During a general eye exam, how far should the patient be from the snellen chart?
- a. 10 ft
  - b. 20 ft
  - c. 30 ft
  - d. 15 ft
- \_\_\_\_\_ 96. The physician has ordered 500mg/mL of a medication and on hand there is a 10mg/ml of 250 mg/mL available. How many mL should the medical assistant give the patient?
- a. 2mL
  - b. 0.2mL
  - c. 2.5mL
  - d. 25mL

- \_\_\_ 97. The MA should use Standard Precaution when there is a potential to come into contact with
- a. saliva
  - b. skin
  - c. cerumen
  - d. sweat
- \_\_\_ 98. Which of the following is a brand name for the antibacterial drug cephalexin?
- a. rocephin
  - b. cleocin
  - c. zithromax
  - d. keflex
- \_\_\_ 99. An intoxicated patient arrived at the medical facility and became irate and disorderly in the reception area. The MA escorted the patient into another area, but the patient became combative and treated the medical assistant. Which of the following actions should the medical assistant take next?
- a. call the patient emergency contact number
  - b. continue to use soft skills
  - c. call security or the police
  - d. escort the patient out of the building
- \_\_\_ 100. Which of the following administrative items should be complied for a new patient visits before the patient arrives?
- a. day sheet
  - b. registration forms
  - c. prior authorization
  - d. claim form
- \_\_\_ 101. While a parent and infant were waiting in the examination room for the pediatrician, the infant suddenly stopped breathing. Which of the following actions should the medical assistant take first?
- a. obtain the emergency crash kit and activate EMS
  - b. defibrillator the patient and activate EMS
  - c. perform the Heimlich maneuver and activate EMS
  - d. activate EMS and begin CPR
- \_\_\_ 102. A 6-year old patient enters the medical office with complaints of fever, fatigue, itchy rash with fluid filled vesicles as well as areas that have scabbed over. The medical assistant should
- a. escort the patient to an exam room and alert the physician
  - b. send the patient to the emergency room for immediate medical attention
  - c. send the patient to the lab testing area
  - d. immediately put the patient in a respiratory mask and isolation gown
- \_\_\_ 103. Which of the following is the best type of office equipment to use to place paper copier of the patient record into the electronic medical record?
- a. card reader
  - b. copy machine
  - c. fax machine
  - d. scanner
- \_\_\_ 104. Releasing personal information about a patient without their written consent is considered a breach of
- a. contract
  - b. confidentiality
  - c. honesty
  - d. advocacy
- \_\_\_ 105. Under which of the following circumstances is the medical assistant permitted to divulge the patient's medical information normally protected by the HIPAA Law?
- a. Gunshot wounds to law enforcement
  - b. Infectious disease to school officials
  - c. Sexually transmitted disease to spouse
  - d. Pregnancy results for a minor to her parents

- \_\_\_ 106. The physician has ordered 500mg/mL of a medical assistant and on hand there is a 10mL vial of 250mg/mL should the medical assistant give the patient?
- a. 2mL
  - b. 0.2mL
  - c. 2.5mL
  - d. 25mL
- \_\_\_ 107. A female patient was referred to the office for an abnormal Pap smear. Which of the following should the medical assistant anticipate setting up as the next step for this patient?
- a. cervical cryosurgery and colposcopy
  - b. cervical cryosurgery and D & C
  - c. cervical biopsy and colposcopy
  - d. cervical biopsy and D & C
- \_\_\_ 108. A medical assistant was informed by the physician to perform an ECG on a patient with breathing problems. Which of the following positions should the medical assistant place the patient in?
- a. Trendelenburg
  - b. Semi Fowler's
  - c. Supine
  - d. Prone
- \_\_\_ 109. The MA is preparing paper charts and /or documents for the following day's appointments. The BEST way to organize these documents is in
- a. appointment order
  - b. appointment type order
  - c. numeric order (MRN)
  - d. alphabetic order
- \_\_\_ 110. The physician has ordered CMP, CBC, PT, and blood culture. Which of the following is the correct collection order that the medical assistant must follow?
- a. blue, SST, gold, green
  - b. yellow, blue, SST, lavender
  - c. yellow, SST, gray, green
  - d. SST, lavender, gold, gray
- \_\_\_ 111. Which of the following generic medications is commonly used to treat sudden allergic reactions?
- a. Acetaminophen
  - b. Phenergan
  - c. Diphenhydramine
  - d. Dextromethorphan
- \_\_\_ 112. The physician prescribes a patient albuterol sulfate (proventil) to be administered via inhalation. Which of the following is the purpose behind the method of administration?
- a. it dissolves at a slower pace to obtain the normal desired effect of the drug
  - b. it dissolves quickly in the cheeks and immediately enters through the bloodstream
  - c. it absorbed quickly into the muscle tissue and immediately enters the blood stream.
  - d. it dissolves quickly into the bloodstream by absorption through the mucous membrane.
- \_\_\_ 113. Which two reference manuals can provide diagnostic and procedure codes for a patient's chart?
- a. CPT and ICD
  - b. HCPCS and PDR
  - c. ICD and HCPCS
  - d. CPT and PDR
- \_\_\_ 114. When preparing a patient for an ECG, the patient should be placed which of the following positions?
- a. Sim's
  - b. Supine
  - c. Prone
  - d. Lithotomy

- \_\_\_\_ 115. The office manager has received a subpoena for medical records related to a patient's recent injury in a motor vehicle accident. The medical office manager must:
- a. not allow the records out of the medical office
  - b. ask the patient for permission to release the records
  - c. release the records requested
  - d. allow the patient to decide which records to release
- \_\_\_\_ 116. The medical assistant is entering the patient's chief complaint into the medical record. Which of the following is a correct chief complaint entry in the medical record?
- a. "The patient seems to be in pain from her congested sinuses."
  - b. "The patient states "I have a headache with sinus pressure."
  - c. "The patient shows signs of an allergy related headache."
  - d. "Sinusitis"
- \_\_\_\_ 117. The major difference between medical and surgical asepsis is:
- a. medical asepsis requires sterile fluids
  - b. the manner in which organisms are eliminated from the body
  - c. the degree in which pathogenic organisms are prevented from entering the body
  - d. surgical asepsis requires no special preparation
- \_\_\_\_ 118. Which of the following is within the scope of practice for a medical assistant?
- a. giving samples to a patient for a medication that he has a prescription
  - b. Assisting a patient into a wheelchair for transport if he has a suspected leg fracture
  - c. Telling a patient over the phone to take acetaminophen (Tylenol) for a headache
  - d. Placing sutures in mirror wounds.
- \_\_\_\_ 119. Which of the following tubes can be placed in a test tube rack immediately after collection without being inverted?
- a. Green
  - b. Red
  - c. Lavender
  - d. Gray
- \_\_\_\_ 120. What should a MA do when receiving an emergency call?
- a. Advise the patient to call the nearest emergency room
  - b. put the caller on hold and page the physician
  - c. Transfer call to physician for advice
  - d. Have another MA call 911
- \_\_\_\_ 121. Which of the following procedures requires surgical asepsis to be observed?
- a. Pap smear
  - b. Suturing
  - c. Cerumen lavage
  - d. Eye irrigation
- \_\_\_\_ 122. Which of the following tasks below should the medical assistant complete when maintaining the ECG machine?
- a. Replace the paper tray assembly
  - b. Verify the printhead resistor setting matches the head
  - c. Replace the lead wire attachments
  - d. Verify the paper supply and battery charge.

- \_\_\_ 123. If the patient experiences a tingling sensation in the ante cubital fossa region, the medical assistant MOST likely drew from the
- median cubital near a previous draw site
  - cephalic near scar tissue
  - cephalic near a thrombotic hematoma
  - basilic near the brachial artery
- \_\_\_ 124. A patient is using albuterol, which of the following routes administration is she using?
- Tropical
  - Parenteral
  - Oral
  - Inhalation
- \_\_\_ 125. The physician informs the MA to collect a sputum specimen. Which of the following is the appropriate action to collect the specimen?
- Instruct patient to cough deeply prior to expectorating
  - Instruct the patient to rinse with antiseptic mouthwash prior to expectorating
  - Instruct the patient to fill the specimen cup
  - Use a sterile swab to collect the sample
- \_\_\_ 126. The scope for a Ma would include
- prescribing medication
  - venous draws
  - diagnosing minor infections
  - ECG interpretations
- \_\_\_ 127. Physician has dictated an H&P to the consulting physician describing a 36 year old patient with a history of cardiac palpitations and chronic respiratory infections requiring one to two puff of albuterol a day. Based on the dictation the medical assistant types the sentence below:  
“Miss M is a 36y/o woman with a history of cardiac palpitations, and chronic UTI’s requiring i-ii puffs of albuterol a day.” Which of the following components of the sentence is a proofreading error?
- 36y/o
  - palpitations
  - UTI’s
  - i-ii puffs
- \_\_\_ 128. which of the following establishes quality standards for all laboratory testing to ensure the accuracy, reliability and timelessness of patient test results regardless of where the test is performed?
- CLIA
  - JAHCO
  - WHO
  - OSHA
- \_\_\_ 129. During a venipuncture in which the medical assistant had difficulty locating a vein she notices that an area around the needle insertions site appears to be developing a hematoma. The requirements for the test are for three separate tubes and only has been filled. Which of the following should the medical assistant do based on these findings?
- remove the needle and apply pressure
  - pull back on the needle to redirect
  - continue with the draw to fill the remaining tubes
  - insert the needle deeper to redirect
- \_\_\_ 130. MA’s are expected to perform in an ethical manner in association with
- tort law
  - rights
  - defamation of character
  - Morals
- \_\_\_ 131. Which of the following statements BEST defines arbitration?
- settling any disputes regarding medical care with a mediator
  - practicing the Good Samaritan Act and not being held liable for damages
  - Protecting a physician from staff unemployment
  - holding physicians accountable for a lesser standard of care

- \_\_\_\_ 132. While off duty, a CPR certified medical assistant encounters an unconscious person in a coffee shop. Upon finding no pulse, the medical assistant proceeds to administer CPR. The patient recovers, but threatens litigation due to a broken rib from the CPR. The medical assistant is protected because the
- a. medical assistant was acting as a Good Samaritan
  - b. coffee shop is liable for injuries on the property
  - c. medical assistant is provided liability insurance by the employer
  - d. medical assistant is covered under OSHA regulations
- \_\_\_\_ 133. A 58-year-old male patient enters the office with a chief complaint of a severe cough. The physician orders the patient to do a sputum sample at home and return the specimen to the office the next day. Which of the following instructions should the medical assistant explain to this patient?
- a. the sample should come from the saliva and not from the lungs
  - b. the patient will need to rinse with mouthwash in the morning before collecting
  - c. the best time to collect the specimen is first thing in the morning
  - d. the sample can be collected in a container from home
- \_\_\_\_ 134. Which of the following agencies authorizes providers to dispense controlled substances?
- a. CDC
  - b. FDA
  - c. DHHS
  - d. DEA
- \_\_\_\_ 135. When collecting blood from a patient with elevated temperature which of the following cellular components of complete blood cell count without differential should return back with abnormal results?
- a. basophils
  - b. leukocytes
  - c. thrombocytes
  - d. erythrocytes
- \_\_\_\_ 136. The physician has ordered ear irrigation on a patient. Which of the following statements by the patient should the medical assistant report to the physician before performing the irrigation?
- a. "I had an ear infection several months ago"
  - b. I have significant hearing loss in both ears"
  - c. "I have a history of overproduction of ear wax."
  - d. I ruptured my ear drum last year."
- \_\_\_\_ 137. A medical assistant is drawing blood to collect a red top tube. After removing the tube from the holder and releasing the tourniquet, which of the following should the medical assistant do next?
- a. apply pressure to the site
  - b. invert the tube
  - c. label the tube
  - d. withdraw the needle
- \_\_\_\_ 138. Which of the following should the medical assistant do when using the POMR method of paper chart management in the medical office?
- a. file forms and progress notes with chief complaint first
  - b. add therapeutic treatments to the problem list section
  - c. include the patient's review of system findings in the progress notes
  - d. put the laboratory reports in the treatment plan section

- \_\_\_\_ 139. The patient reports pain when swallowing. Upon the physician's examination she notices reddened areas in the back of the throat. The medical assistant should expect to swab
- a. the hard palate
  - b. sublingually
  - c. the buccal area
  - d. the pharynx
- \_\_\_\_ 140. The medical assistant is asked to clean a wound on a patient prior to examination by the physician. The medical assistant unwraps the home-made dressing and see that the wound is bleeding freely. The NEXT appropriate step is to
- a. use forceps to clean the wound, removing the visual debris
  - b. place the wounded are in a soaking bowl with antiseptic
  - c. apply pressure dressing without cleaning the area
  - d. gently scrub with gauze to clean the area, avoiding the bleeding site
- \_\_\_\_ 141. The medical assistant is concerned about the effects of a laboratory chemical spill he should consult
- a. the SDS
  - b. CLIA regulations
  - c. OPIM
  - d. OSHA 301
- \_\_\_\_ 142. Which of the following is an appropriate fax machine policy with respect to HIPAA regulations?
- a. a cover sheet protocol that includes patient indetification information
  - b. calling recipients to ensure receipt
  - c. a cover sheet that includes a notice of privacy statement
  - d. locating the fax machine in the busy areas so they will be seen and collected rapidly
- \_\_\_\_ 143. A CBC and metabolic panel were ordered. Which of the following pairs of color tube tops should be used?
- a. tiger,lavender
  - b. yellow,green
  - c. tiger,green
  - d. yellow,lavender
- \_\_\_\_ 144. The medical assistant is drawing blood from a patient with a known bleeding disorder.Which of the following actions should the medical assistant take?
- a. Use a smaller evacuated collection tube or syringe
  - b. Release the tourniquet sooner
  - c. Hold pressure on the site or elevate the am for a longer time
  - d. Have the patient pump his less vigorously
- \_\_\_\_ 145. The physician ask a medical assistant to perform a TB skin test on a patient. After the antigen is administered the MA should instruct the patient to
- a. keep the injection site covered with an adhensive bandage
  - b. consider the test complete unless a reaction is noticed
  - c. return to the clinic within 48-72 hours to read the results
  - d. massage the injection site to decrease the swelling
- \_\_\_\_ 146. After drawing blood on the patient the medical assistant accidentally punctures herself with the used syringe while disposing of it in the sharps container. Which of the following is the correct first aid for this injury?
- a. wash the site with soap and warm water
  - b. wipe the site with hydrogen preoxide
  - c. soak the site wiht hibiclens
  - d. Cleanse the site with 70% isopropyl alcohol

- \_\_\_\_ 147. The medical assistant just completed drawing a tube of blood that contains an anticoagulant. Which of the following should the medical assistant do next?
- Immediately invert the tubes 8-10 times before centrifuging
  - carefully draw serum from the tube before centrifuging
  - Place the tubes immediately into the centrifuge
  - Stand the tube up vertically for 20-30 minutes to allow clotting.
- \_\_\_\_ 148. On a standard 12-ECG, the chest lead 1 (precordial lead) is placed where?
- left of the sternum
  - right of the sternum
  - right of the xiphoid process
  - left of the xiphoid process
- \_\_\_\_ 149. The results of a patient's recent lab work show a low hemoglobin level and the patient reports fatigue. Which of the following advice should the medical assistant expect the physician to give this patient?
- decrease the amount of carbohydrates in the diet
  - increase the amount of fiber in the diet
  - increase the amount of iron in the diet
  - increase the amount of omega 3 fatty acid in the diet
- \_\_\_\_ 150. The medical assistant is performing an ECG on a patient who is unable to leave her wheelchair. Which of the following should the medical assistant do to obtain a valid strip?
- eliminate the lower limb electrodes
  - ensure the patient's feet are apart
  - space the limb leads further apart
  - remove the wheelchair's armrests
- \_\_\_\_ 151. A patient presents with a wart that needs to be removed from her hand. Which of the following procedures is the patient likely to undergo?
- electrosurgery
  - cryosurgery
  - microsurgery
  - Moh's surgery
- \_\_\_\_ 152. The physician office lab has a certificate for CLIA waived tests. Which of the following tests can a medical assistant working in this office perform?
- immunoglobulin
  - urine microscopy
  - Pap smear
  - Hemoccult
- \_\_\_\_ 153. The medical assistant is communicating with a non-English speaking patient. The patient has an English-speaking child in the room and an interpreter is available. The medical assistant should speak to:
- Patient and allow the interpreter to translate to him
  - Patient's English-speaking child and allow him to translate
  - Patient using gestures to convey the information
  - Interpreter and allow her to translate to the patient
- \_\_\_\_ 154. The medical assistant is preparing a patient for an ECG in an examination room. What tasks should be performed after a patient has removed the necessary clothing?
- Set the paper speed
  - Inform the physician
  - Attach the lead wires
  - Prepare the skin
- \_\_\_\_ 155. The primary healthcare provider has prescribed Clarithromycin (Biaxin XL) 500 mg. tabs, 3 tabs PO B.I.D. x 10 days. The medical assistant knows that the medication order should be written for how many tablets?
- 80 tabs
  - 20 tabs
  - 60 tabs
  - 40 tabs

- \_\_\_\_ 156. The medical assistant is finishing up the day's charting and preparing to send out the day's collected specimens and test referrals. Detailed collection and scheduled information about the patient's requisition form should be filed under
- a. The communication portion of the chart
  - b. A quick view addendum at the front of the chart
  - c. The lab portion of the chart
  - d. The history and physical portion of the chart
- \_\_\_\_ 157. A patient presents with SOB for 2 days. Which of the following should the medical assistant perform first?
- a. pulse oximetry
  - b. incentive spirometry
  - c. immediate chest x-ray
  - d. nebulizer treatment
- \_\_\_\_ 158. A patient is in the office and is requesting to have a routine physical exam. The physician instructs the medical assistant to have the patient read, and if in agreement, sign an Advanced Beneficiary Notice. The medical assistant should recognize that the patient must have which of the following types of insurance?
- a. Medicaid
  - b. Tricare
  - c. Worker's Compensation
  - d. Medicare
- \_\_\_\_ 159. A patient calls the office and asks the medical assistant to call in a refill for her hydrocodone/acetaminophen (Vicodin, Norco). The medical assistant should tell this patient
- a. "I cannot refill this prescription, you'll need to make an appointment."
  - b. "I will ask the doctor to fax your refill to the pharmacy."
  - c. "I will be happy to call in the refill; what is the name of the pharmacy?"
  - d. "I cannot refill this prescription until I check with the pharmacist."
- \_\_\_\_ 160. Which of the following action is contraindicated for suture removal?
- a. Using sterile suture scissors to cut the suture at skin level
  - b. Donning clean gloves prior to prepping the site with an antiseptic
  - c. Grasping the knot of the suture with sterile forceps
  - d. Removing the sutures of a wound with non-approximated edges.
- \_\_\_\_ 161. While collecting a hematocrit level on a patient, the micro pipette tube breaks and cuts the patient finger as well the medical assistant performing the procedure. To comply with OSHA standard, the medical assistant should immediately
- a. bandage the patient finger, then clean up the spill
  - b. wash the wound for 10 minutes and notify the supervisor
  - c. clean up the spill and place in the biohazard container
  - d. clean the wound with hydrogen peroxide and recollect the specimen
- \_\_\_\_ 162. A patient missed an appointment and failed to call and reschedule it. The medical assistant tried to call the patient, but the telephone number was disconnected. Which of the following actions should the medical assistant take NEXT?
- a. Call the emergency contact
  - b. Notify the patient's insurance company
  - c. Mail a letter with a new appointment
  - d. Document to show in the medical record

- \_\_\_\_ 163. A patient presents to the office for a lab only appointment to have FBS and HgbA1C test completed. Before preparing to collect the blood specimen the medical assistant ask the patient if he has eaten within the last 12 hours and the patient replies “yes”. Which of the following should the medical assistant do?
- a. Collect the blood specimen and afterwards inform the physician that the patient has eaten.
  - b. Ask the patient to wait in the waiting room for an hour and then collect the blood specimen
  - c. Collect the blood specimen and make a note in the chart for the physician to see when the patient returns for the test results.
  - d. Collect the blood specimen for the HgbA1C and reschedule for the FBS
- \_\_\_\_ 164. PT/INR refers to which of the following studies?
- a. Coagulation
  - b. Toxicology
  - c. Chemistry
  - d. Immunology
- \_\_\_\_ 165. A patient presents with slurred speech, in and out of consciousness, cold clammy skin and anxiousness. BP is 120/80, T 98.6, P 80 and the blood sugar is 30. Which of the following is MOST likely cause of her symptoms?
- a. Hyperglycemia
  - b. Hypothermia
  - c. Hyperthermia
  - d. Hypoglycemia
- \_\_\_\_ 166. Which of the following is the Best site for blood collection of a PKU test on a neonate?
- a. The most medial or lateral portions of the patient surface of the heel.
  - b. The tip or underside of the 4th toe
  - c. The lateral side of the great toe
  - d. The posterior curvature of the heel proximal to the calcaneus
- \_\_\_\_ 167. Which of the following precautions are indicated when a medical assistant is taking vitals on a patient diagnosed with influenza?
- a. Droplet
  - b. Enteric
  - c. Isolation
  - d. Bloodborne
- \_\_\_\_ 168. What CPT code is billed for an established patient being seen for a comprehensive visit?
- a. 99214
  - b. 99213
  - c. 99205
  - d. 99015
- \_\_\_\_ 169. A lab requisition form is marked for a prothrombin time and a complete blood cell count. Which of the following pairs of additives should be identified in each tube used to collect the samples?
- a. sodium citrate, EDTA
  - b. Potassium oxalate, EDTA
  - c. Sodium heparin, sodium citrate
  - d. Potassium oxalate, sodium heparin
- \_\_\_\_ 170. Which of the following drug classification is used to reduce swelling in the sinuses?
- a. Expectorant
  - b. Bronchodilator
  - c. Decongestant
  - d. Antipyretic
- \_\_\_\_ 171. When billing insurance for a patient feeding tube supplies. the medical assistant should assign the appropriate alpha-numeric code from the
- a. CPT Category 1
  - b. ICD
  - c. HCPS
  - d. CPT E/M

- \_\_\_ 172. Which of the following routes of medication is appropriate for oral administration?
- a. PR
  - b. SC
  - c. SL
  - d. IM
- \_\_\_ 173. Which of the following procedures require signed informed consent prior to carrying out the procedure?(select 2 correct answers)
- a. endoscopy
  - b. spirometry
  - c. Oxygen administration
  - d. Liver biopsy
  - e. phlebotomy
- \_\_\_ 174. Which of the following should the medical assistant provide when scheduling a patient for an outpatient procedure?(select 3 answers)
- a. patient contact information
  - b. current vital signs
  - c. procedure
  - d. diagnosis
  - e. physicians license number
- \_\_\_ 175. A safety data sheet (SDS) must include which of the following information as part of the exposure plan? (select 3 correct answers)
- a. expiration date
  - b. route of exposure and personal protection
  - c. chemical and common names of the ingredients
  - d. recommended use of the chemical and any restrictions on use
  - e. phone number of the distributor
- \_\_\_ 176. Which of the following are considered mandatory documentation as per OSHA regulations for health care facilities? (select three answers)
- a. office scheduling
  - b. proof of hazardous waste destruction
  - c. exposure control plan
  - d. phone triage
  - e. SDS
- \_\_\_ 177. Which of the following is the BEST injection site for epinephrine auto injections?
- a. buttock
  - b. outer thigh
  - c. deltoid muscle
  - d. forearm
- \_\_\_ 178. Which of the following should be used to collect a hematocrit sample on a three year old patient?(select 3 correct answers)
- a. alcohol
  - b. lancet
  - c. capillary tube
  - d. tourniquet
  - e. SST tube
- \_\_\_ 179. Which of the following test are CLIA waived and may be performed in the POL? (Select 3 a correct answers)
- a. Feccal occult blood test
  - b. Wet Mount
  - c. Self-contained hemoglobin test
  - d. Erythrocyte sedimentation rate
  - e. Microscopic urine exam

- \_\_\_\_ 180. When preparing to perform a stress test on a patient the medical assistant should ensure which of the following items are gathered? (select 3 correct answers)
- a. Electrodes
  - b. Gown
  - c. Thermometer
  - d. Blood pressure equipment
  - e. Skin cleaner and gauze
- \_\_\_\_ 181. Which of the following files or records must be maintained on the provider's professional status for renewal?(Select 3 correct answer)
- a. DEA license
  - b. CLIA license
  - c. Medical State License
  - d. Hipaa compliance
  - e. Continue medical education (CME)
- \_\_\_\_ 182. A 30 year old woman presents with a severe cough, multiple bruises, high fever, cigarette burns on her arms and legs, and multiple abrasions. The physician suspects abuse. As a mandated reporter, which of the following should the physician report? (Select the three (3) correct answers)
- a. bruises
  - b. abrasions
  - c. severe cough
  - d. cigarette burns
  - e. high fever
- \_\_\_\_ 183. Which of the following are appropriate instructions for patients who are having an ECG performed(Select the (3) correct answers.)
- a. Change position when instructed
  - b. Lie still
  - c. Breath normally
  - d. Remain quiet
  - e. State how he is feeling during procedure
- \_\_\_\_ 184. Which of the following should be verified on an ECG tracing to ensure it is appropriately recorded and ready for the physician to interpret? (Select the three correct answers)
- a. every cardiac cycle has a U wave
  - b. The patients name, DOB, current cardiac medication are included
  - c. clean P waves and QRS points are recorded
  - d. The width of the QRS is greater than 0.20 seconds
  - e. there is no artifact noted.
- \_\_\_\_ 185. Which of the following test are CLIA-waived lab test?(select 3 correct answers)
- a. Gram stain
  - b. PKU
  - c. Rapid flu
  - d. Strep A
  - e. Beta HCG

**MA Pre-Test  
Answer Section****MULTIPLE CHOICE**

1. ANS: C                   PTS: 1
2. ANS: A                   PTS: 1
3. ANS: D                   PTS: 1
4. ANS: C                   PTS: 1
5. ANS: C                   PTS: 1
6. ANS: C                   PTS: 1
7. ANS: B                   PTS: 1
8. ANS: D                   PTS: 1
9. ANS: D                   PTS: 1
10. ANS: C                   PTS: 1
11. ANS: C                   PTS: 1
12. ANS: D                   PTS: 1
13. ANS: D                   PTS: 1
14. ANS: C                   PTS: 1
15. ANS: D                   PTS: 1
16. ANS: D                   PTS: 1
17. ANS: D                   PTS: 1
18. ANS: A                   PTS: 1
19. ANS: D                   PTS: 1
20. ANS: B                   PTS: 1
21. ANS: D                   PTS: 1
22. ANS: C                   PTS: 1
23. ANS: D                   PTS: 1
24. ANS: D                   PTS: 1
25. ANS: B                   PTS: 1
26. ANS: A                   PTS: 1
27. ANS: D                   PTS: 1
28. ANS: B                   PTS: 1
29. ANS: D                   PTS: 1
30. ANS: D                   PTS: 1
31. ANS: B                   PTS: 1
32. ANS: C                   PTS: 1
33. ANS: A                   PTS: 1
34. ANS: A                   PTS: 1
35. ANS: B                   PTS: 1
36. ANS: D                   PTS: 1
37. ANS: B                   PTS: 1
38. ANS: C                   PTS: 1

39. ANS: B PTS: 1  
40. ANS: B PTS: 1  
41. ANS: D PTS: 1  
42. ANS: A PTS: 1  
43. ANS: B PTS: 1  
44. ANS: B PTS: 1  
45. ANS: A PTS: 1  
46. ANS: A PTS: 1  
47. ANS: B PTS: 1  
48. ANS: C PTS: 1  
49. ANS: C PTS: 1  
50. ANS: C PTS: 1  
51. ANS: B PTS: 1  
52. ANS: D PTS: 1  
53. ANS: B PTS: 1  
54. ANS: C PTS: 1  
55. ANS: D PTS: 1  
56. ANS: C PTS: 1  
57. ANS: B PTS: 1  
58. ANS: A PTS: 1  
59. ANS: A PTS: 1  
60. ANS: A PTS: 1  
61. ANS: C PTS: 1  
62. ANS: D PTS: 1  
63. ANS: C PTS: 1  
64. ANS: C PTS: 1  
65. ANS: D PTS: 1  
66. ANS: B PTS: 1  
67. ANS: D PTS: 1  
68. ANS: C PTS: 1  
69. ANS: C PTS: 1  
70. ANS: D PTS: 1  
71. ANS: B PTS: 1  
72. ANS: A PTS: 1  
73. ANS: A PTS: 1  
74. ANS: C PTS: 1  
75. ANS: D PTS: 1  
76. ANS: A PTS: 1  
77. ANS: C PTS: 1  
78. ANS: A PTS: 1  
79. ANS: C PTS: 1  
80. ANS: A PTS: 1  
81. ANS: D PTS: 1  
82. ANS: D PTS: 1

83. ANS: A                   PTS: 1  
84. ANS: A                   PTS: 1  
85. ANS: A  
    UCR CG  
  
    PTS: 1  
86. ANS: C                   PTS: 1  
87. ANS: B                   PTS: 1  
88. ANS: A                   PTS: 1  
89. ANS: A                   PTS: 1  
90. ANS: A                   PTS: 1  
91. ANS: B                   PTS: 1  
92. ANS: B                   PTS: 1  
93. ANS: C                   PTS: 1  
94. ANS: C                   PTS: 1  
95. ANS: B                   PTS: 1  
96. ANS: A                   PTS: 1  
97. ANS: A                   PTS: 1  
98. ANS: D                   PTS: 1  
99. ANS: C                   PTS: 1  
100. ANS: A                   PTS: 1  
101. ANS: D                   PTS: 1  
102. ANS: A                   PTS: 1  
103. ANS: D                   PTS: 1  
104. ANS: B                   PTS: 1  
105. ANS: A                   PTS: 1  
106. ANS: A                   PTS: 1  
107. ANS: C                   PTS: 1  
108. ANS: B                   PTS: 1  
109. ANS: A                   PTS: 1  
110. ANS: B                   PTS: 1  
111. ANS: C                   PTS: 1  
112. ANS: D                   PTS: 1  
113. ANS: A                   PTS: 1  
114. ANS: B                   PTS: 1  
115. ANS: C                   PTS: 1  
116. ANS: C                   PTS: 1  
117. ANS: B                   PTS: 1  
118. ANS: B                   PTS: 1  
119. ANS: B                   PTS: 1  
120. ANS: D                   PTS: 1  
121. ANS: B                   PTS: 1  
122. ANS: D                   PTS: 1  
123. ANS: B                   PTS: 1

124. ANS: D PTS: 1  
125. ANS: A PTS: 1  
126. ANS: B PTS: 1  
127. ANS: C PTS: 1  
128. ANS: A PTS: 1  
129. ANS: A PTS: 1  
130. ANS: D PTS: 1  
131. ANS: A PTS: 1  
132. ANS: A PTS: 1  
133. ANS: C PTS: 1  
134. ANS: D PTS: 1  
135. ANS: B PTS: 1  
136. ANS: B PTS: 1  
137. ANS: D PTS: 1  
138. ANS: A PTS: 1  
139. ANS: D PTS: 1  
140. ANS: C PTS: 1  
141. ANS: D PTS: 1  
142. ANS: C PTS: 1  
143. ANS: A PTS: 1  
144. ANS: C PTS: 1  
145. ANS: C PTS: 1  
146. ANS: A PTS: 1  
147. ANS: A PTS: 1  
148. ANS: B PTS: 1  
149. ANS: C PTS: 1  
150. ANS: D PTS: 1  
151. ANS: B PTS: 1  
152. ANS: D PTS: 1  
153. ANS: A PTS: 1  
154. ANS: D PTS: 1  
155. ANS: C PTS: 1  
156. ANS: C PTS: 1  
157. ANS: A PTS: 1  
158. ANS: D PTS: 1  
159. ANS: A PTS: 1  
160. ANS: D PTS: 1  
161. ANS: A PTS: 1  
162. ANS: C PTS: 1  
163. ANS: D PTS: 1  
164. ANS: A PTS: 1  
165. ANS: D PTS: 1  
166. ANS: A PTS: 1  
167. ANS: A PTS: 1

- 168. ANS: A                   PTS: 1
- 169. ANS: A                   PTS: 1
- 170. ANS: C                   PTS: 1
- 171. ANS: D                   PTS: 1
- 172. ANS: C                   PTS: 1

**MULTIPLE RESPONSE**

- 173. ANS: A, D               PTS: 1
- 174. ANS: A, C, D           PTS: 1
- 175. ANS: B, C, D           PTS: 1
- 176. ANS: B, C, E           PTS: 1
- 177. ANS: B                   PTS: 1
- 178. ANS: A, B, C           PTS: 1
- 179. ANS: A, B, C           PTS: 1
- 180. ANS: A, D, E           PTS: 1
- 181. ANS: A, C, E           PTS: 1
- 182. ANS: A, B, D           PTS: 1
- 183. ANS: B, C, D           PTS: 1
- 184. ANS: B, C, E           PTS: 1
- 185. ANS: C, D, E           PTS: 1